

# Operational excellents: The example of the German HGV tolling system

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In the scope of a **public-private partnership project**, Toll Collect developed the **world's first GNSS based tolling system in 2005.**



Toll charges are based on:

- distance travelled, number of axles, emission class

The System

- serves as a free-flow system without disrupting traffic flow
- uses no roadside Infrastructure for charging
- shows a very high performance

## The Collect system offers three different **log-on options**:



### Automatic log-on with **On-Board Unit (OBU)**

- *>750.000 OBU installed (from 56 different countries)*
- *90% of toll revenues*

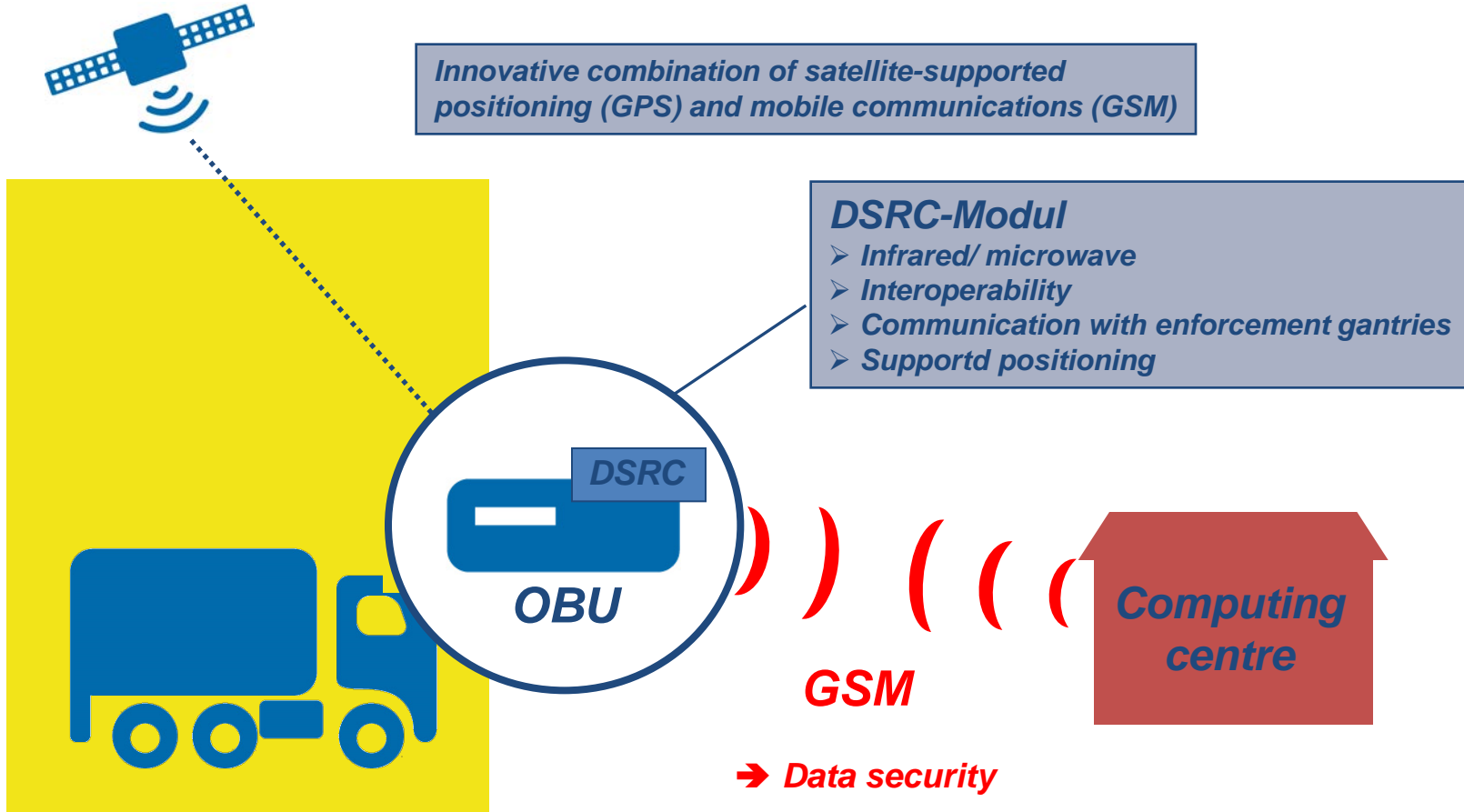


### Manual log-on at a **toll station terminal**

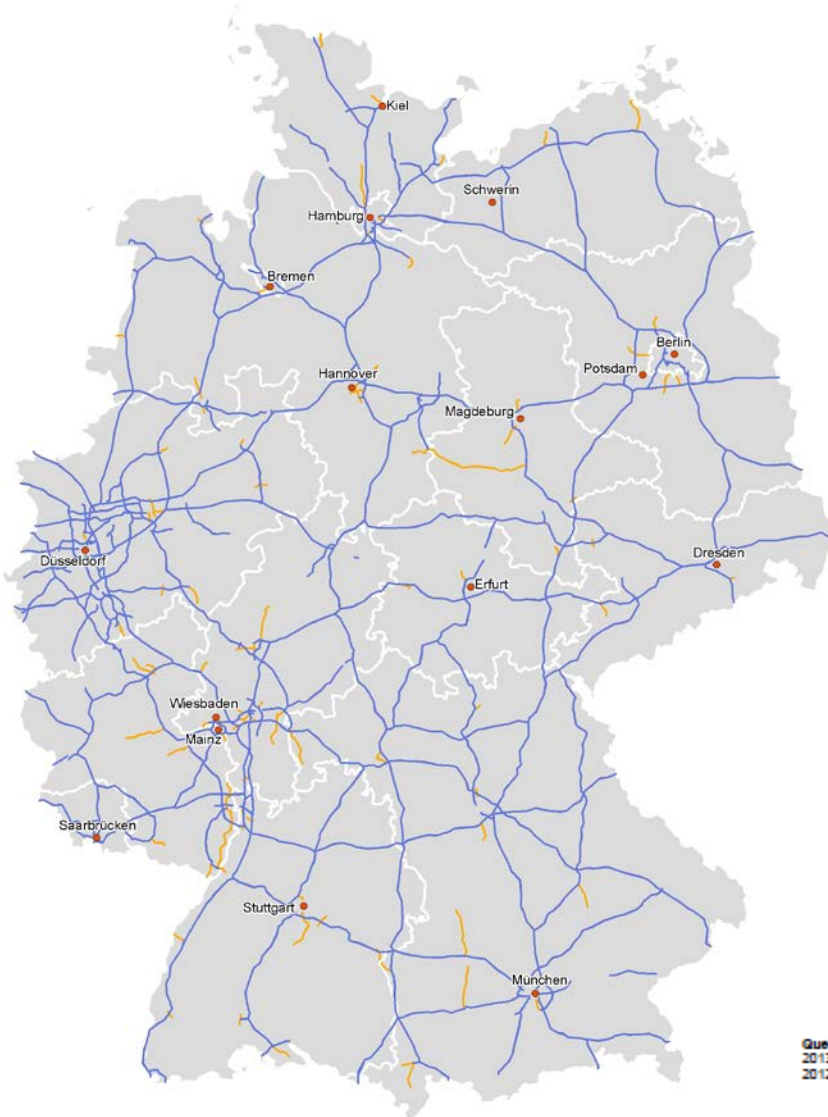


### Manual log-on via **Internet**

# The German GNSS Toll System combines GPS and GSM



# Tolled Road Network



Quelle:  
2013 TC Daten,  
2012 Tele Atlas N.V., WIGeoGIS

## *Motorways*

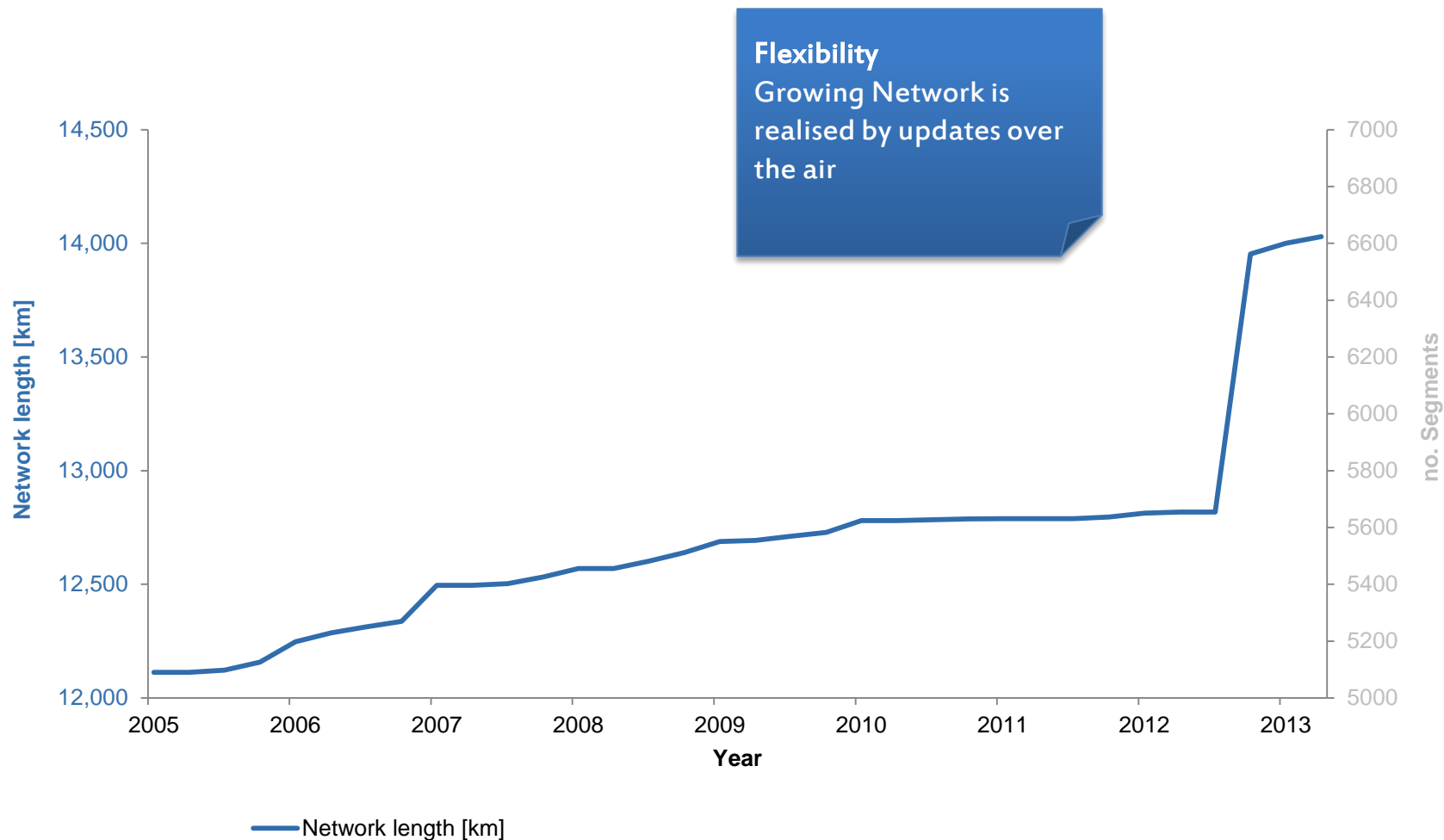
- *Start: January 2005*
- *12.800 km*
- *5.500 segments*
- *Smallest length: 160 m*

## *Secondary roads*

- *Start: August 2012*
- *1.100 km*
- *1.100 segments*
- *Smallest length: 60 m*

Total toll revenues per year sum  
up to 4.5 billion €  
(5.9 billion US Dollar).

# Tolled Road Network

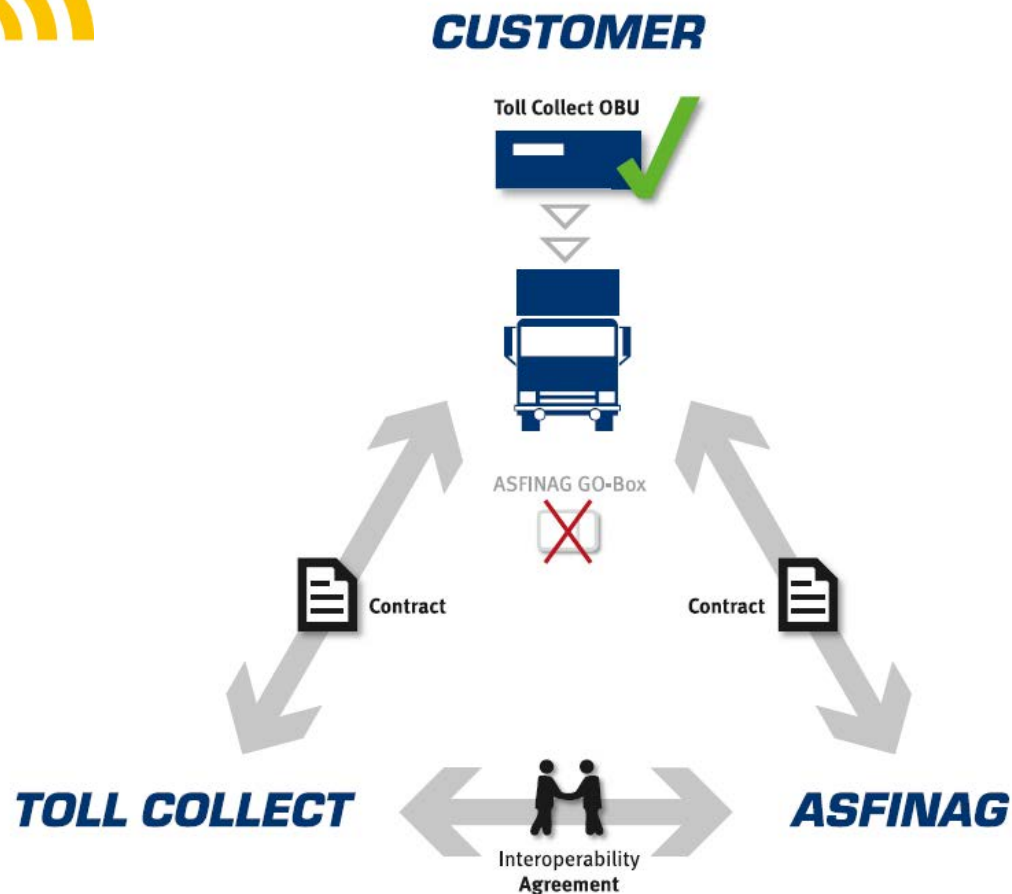


# Technical sustainability: two countries – one device

# TOLL2GO

## Interoperability – it works!

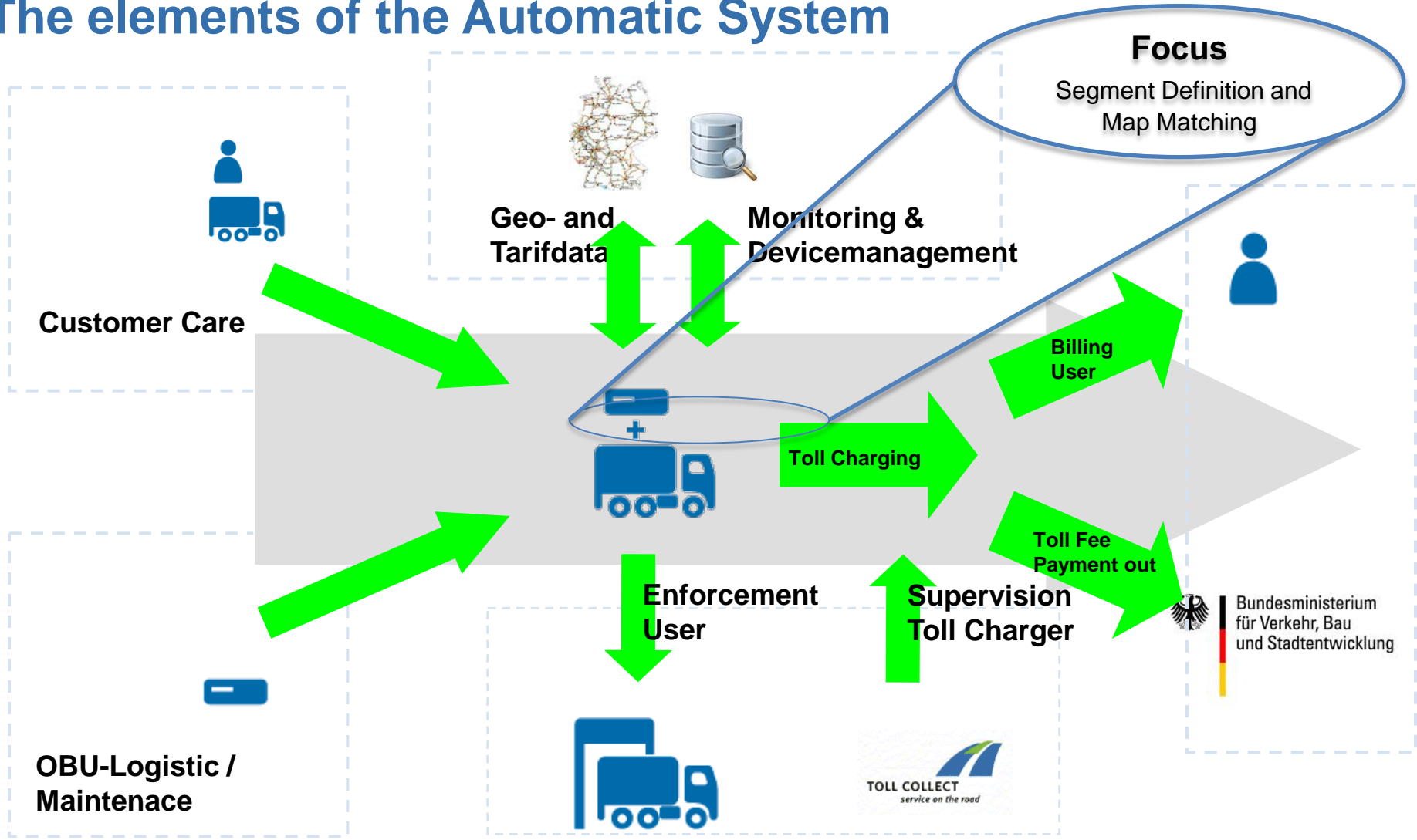
First joint GNSS / DSRC interoperability toll project ever:  
> 66.000 in 2 years



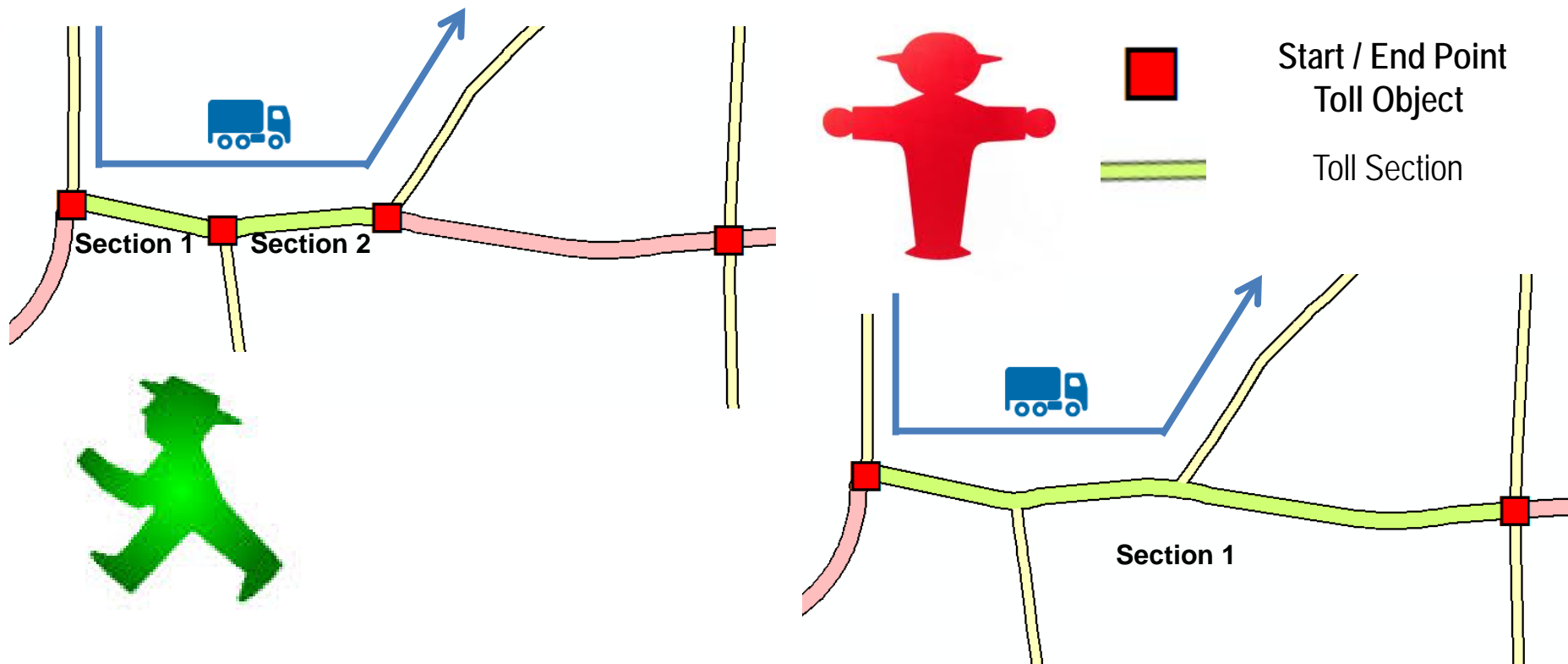
***What are Toll Collect's key success factors for achieving these excellent results in system performance?***



# The elements of the Automatic System



# Definition of section roads in Germany by law



- A section starts at a junction and always ends at the next junction
- Users pay only for the road segments they use
- Smallest segment sums up to 100 meters

# The main operational challenges of Mapmatching

## Continuous Changes

- Over 500 Changes per year
- Always optimizing operations

## Detection of **complex road characteristics**

- Short sections
- Parallel roads (overcharging)

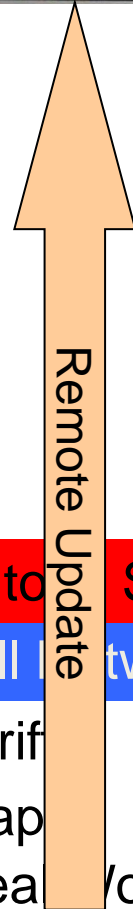
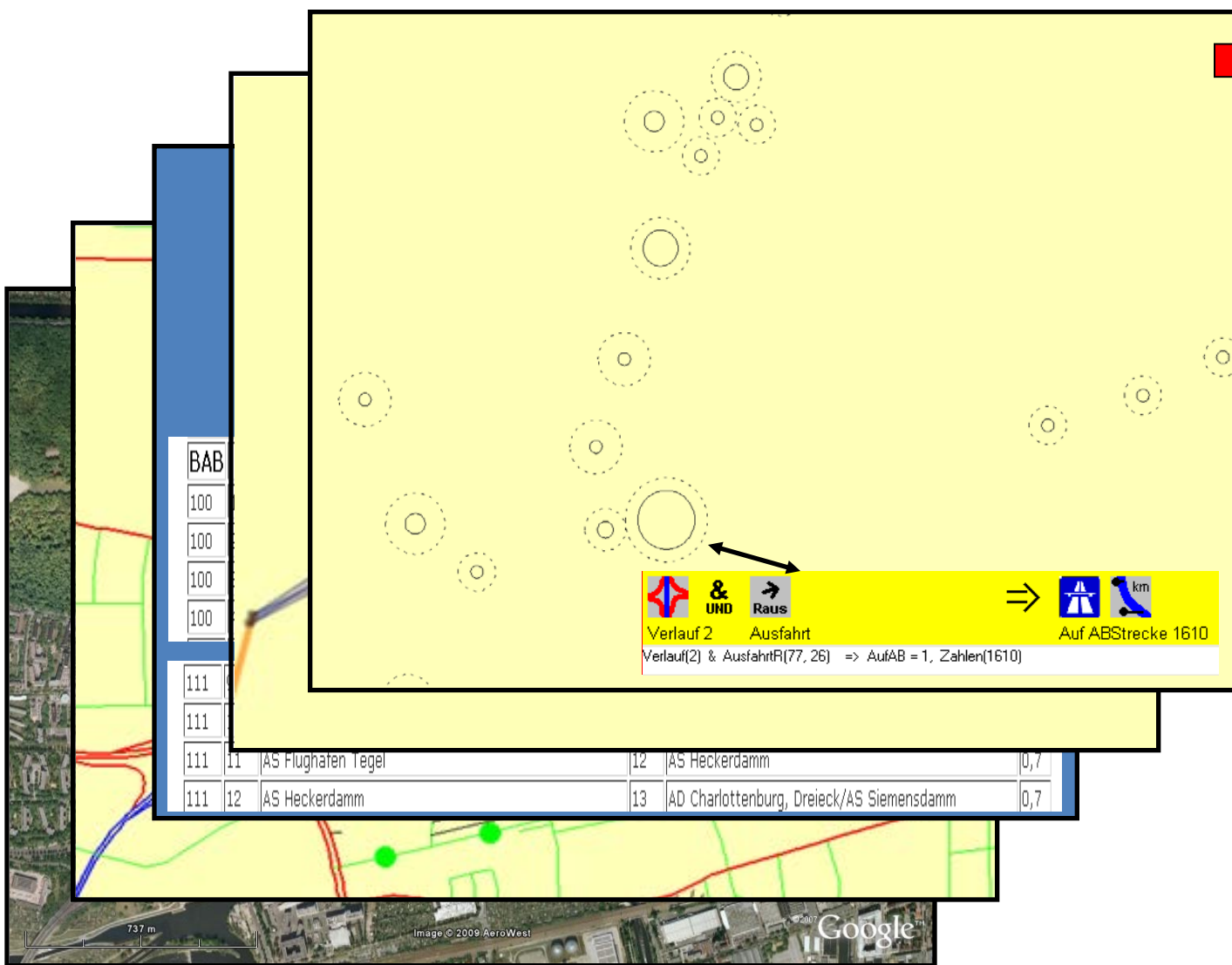
## **Traceability** of Decision

- Why does the algorithm decide to charge or not to charge?
- Minimises charging gaps

## **Robustness** against changes

- When GPS Positions are not reliable
- Changes in Road Tracks determined by construction sites

# Simplification to the essential



- 5. Auto System
- 4. Toll network
- 3. Tarif
- 2. Map
- 1. Real World

# Monitoring the End-to-End Process

- Toll Collect **permanently** monitors the whole End-to-End process of automatic toll collection based on incoming data
- The monitoring contains two core areas:
  - The map monitoring detect changes in road tracks
  - The OBU monitoring ensures functional correctness of the platform
- The monitoring and improvement measures are **highly automated**
  - additional costs for these efforts are significantly smaller than the resulting benefits

# Achieving operational excellence

**Overall Detection Quota 99,9%**

**Thank you !**