

STEVEN MEDNIS

Incident Manager **Illinois Tollway**

- Fifteen years of service for the Illinois Tollway
- Oversees the Maintenance, State Police, Fire and Rescue, Towing and Recovery for the Tollway
- Certified trainer of the Statewide Traffic and Incident Management Program



H.E.L.P. AND FIRST RESPONDER INTEROPERABILITY

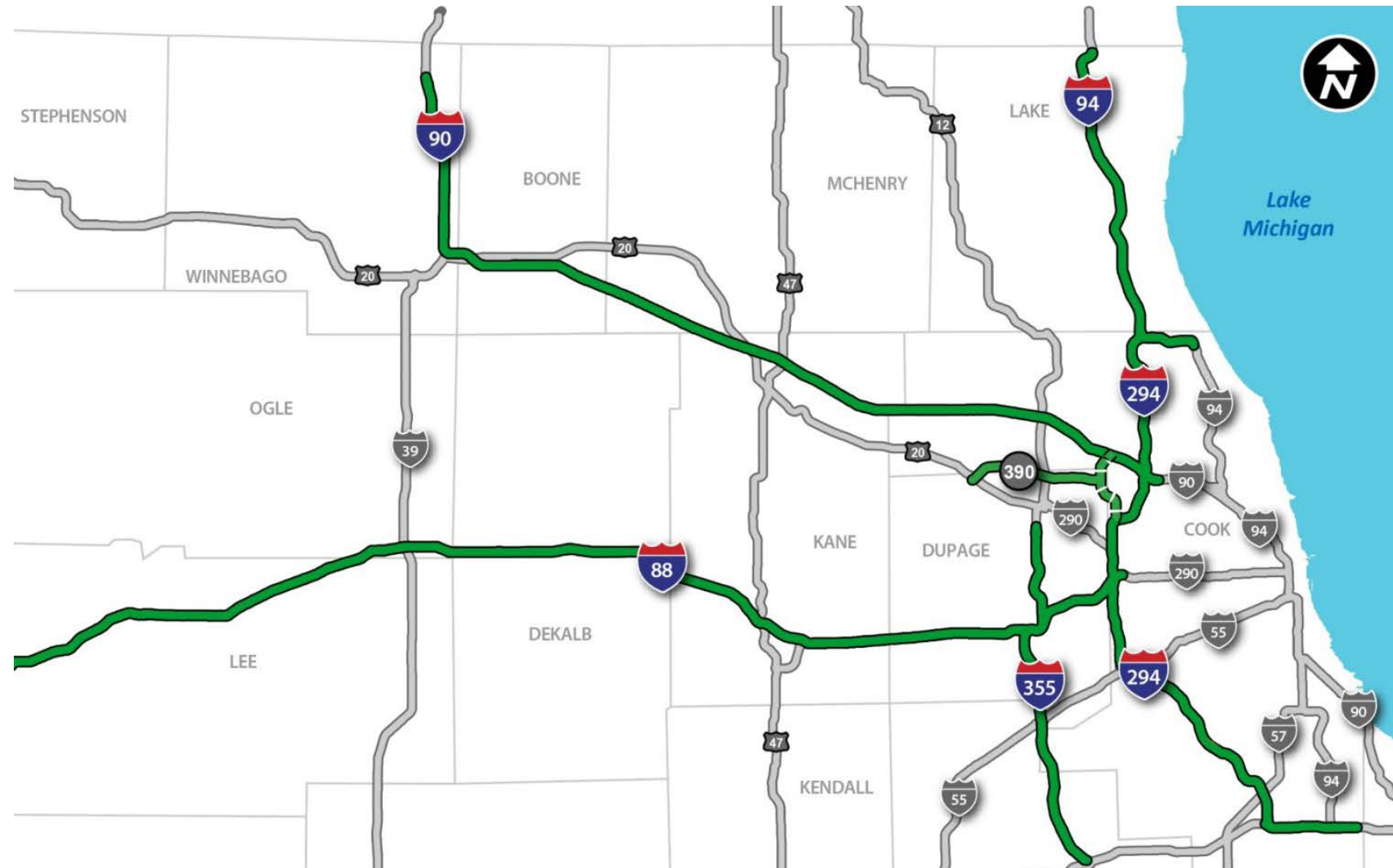


JUNE 25, 2018

PRESENTED BY STEVEN MEDNIS

COVERAGE AREA

- Five roadways
- 1.6 million vehicles/day
- 12 locations
- Each responsible for 25 to 30 miles of roadway
- H.E.L.P. trucks patrol the Illinois Tollway system 5 a.m. to 8 p.m.

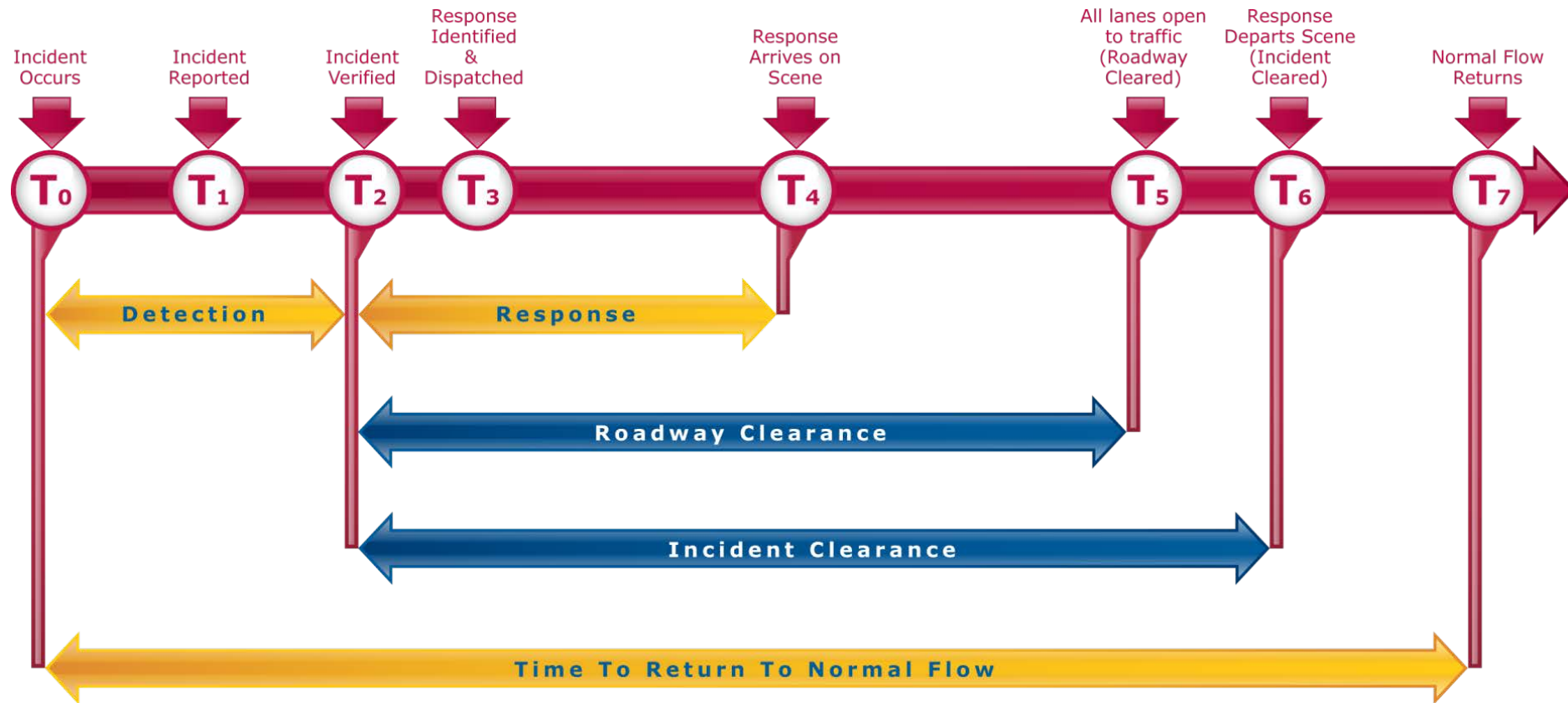


ROLE OF H.E.L.P.

- Often first to respond to incidents
 - Manage traffic
 - Secure the scene
 - Call in appropriate resources
- State Farm sponsorship contributes financial support



INCIDENT MANAGEMENT TIMELINE



INCIDENT MANAGEMENT BEST PRACTICES

- **Training**
 - All responders encouraged to participate in statewide training
 - Maintenance employees cross-trained as incident responders
- **Coordination**
 - Effective interaction among all incident responders
 - All responders share radio frequencies
- **Resources**
 - 24-hour staffing
 - Extensive equipment
 - Integrated communications



EMPHASIS ON SAFETY

- Safely move traffic around incident
- Ensure all responding vehicles are within protected incident area
- Protect scene for duration of incident
- Stage vehicles properly
- Remove unnecessary response vehicles as soon as possible
- Restore traffic flow

INCIDENT MANAGEMENT SUCCESS

- Manage average of nearly 1,800 incidents per week, including about 180 crashes per week
- Average clear time: 30 minutes
- Secondary crashes reduced to 4% from 25% in 2001



I-90 SMARTROAD

- Delivers real-time information to drivers to provide safer, more efficient travel
- Active traffic management
 - Enhanced verification
 - Strategic user information sharing
 - Shoulder opened to traffic for increased capacity during incident
 - Decreased queue length



THANK YOU

