



Louis Berger

# Willingness to Pay in the Autonomous Vehicle Age

IBTTA Summit on Finance & Policy

July 24, 2018

*Solutions for a better world.*

## PREMISE

- **Autonomous Vehicles (AVs)** are coming.
- AVs will impact long-term planning and project prioritization.
- AVs will impact user fee assets. **How? Not clear yet**



## PREMISE

Willingness to pay / **Value of Time (VoT)** is a key assumption in Traffic and Revenue (T&R) forecasting, which is today's primary means of valuating toll roads and managed lanes assets.

**How does Traveler's VoT change in the AV age?**



< ? >



## WHAT IS WILLINGNESS TO PAY AND VALUE OF TIME?

1. Did you fly to Portland **direct** or **with stops**?
  - Tradeoff between **time and cost**
2. Did you select an airline based on **on-time performance**?
  - Consideration for **travel time reliability**
3. Would your flight choice changed if you were **paying** for your own ticket?
  - Differences in **trip purpose**
4. For the local travelers, was the **ability to work** / make a call / read a decision factor in taking TriMet / Amtrak?
  - Value of **productivity**.

## OBJECTIVE

### Louis Berger conducted a study to evaluate willingness to pay for travelers using AVs

- Leveraged experience in
  - Traffic and Revenue (T&R) for public and private sector clients
  - Stated preference survey development
  - Estimation of willingness to pay
- Outputs useful to sensitize T&R forecasts
- First step in series of tests that can inform risk assessment and upside cases in toll asset valuations.



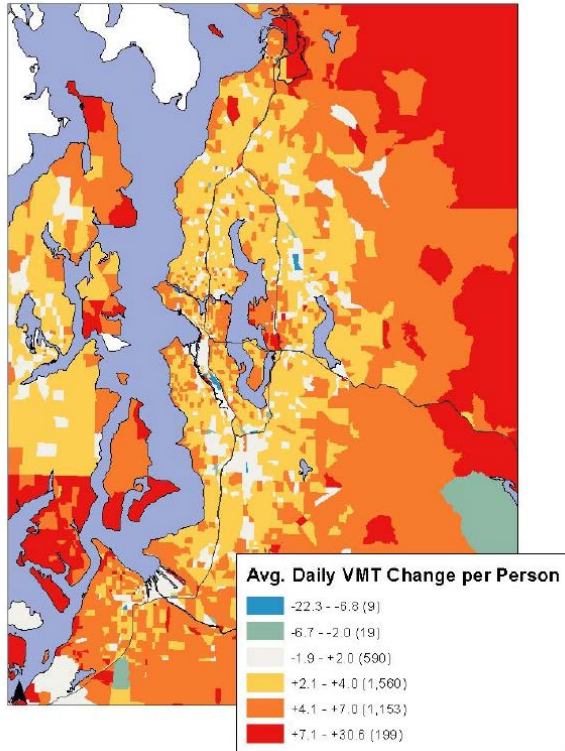
# WHAT DO WE KNOW SO FAR?

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## WHAT WE FIND IN THE LITERATURE

## MODELING AND RESEARCH FINDINGS



- **Modeling study in Puget Sound:** Higher capacity and lower VoT assumptions lead to higher VMT.
- **Millennial Study:** Mode choice highly influenced by ability to use laptop, and have a **lower VOTTS** for travel and wait times.
- **Perceived train travel times:** Depends on ability to stay productive. Perceived travel time can be more influential than actual travel time.
- **Travel time perception in an AV** is less negative than traditional car and similar to riding in public transport.
- **Willingness to pay in TX to share a ride is lower than traveling alone,** Newer generations value privacy more.

## VALUE OF “BEING PRODUCTIVE”

Mode Choice study based on a survey of 2120 Northern California commuters on mode choice found that greater perceived “**multitaskability**” of a mode adds to its utility.

*(A. Malokin, G. Circella and P.L. Mokhtarian, 2015)*

### RESPONDENTS THAT ARE LIKELY TO BE PRODUCTIVE DURING TRAVEL

Higher Utilities

- Commuter Rail
- Shared Ride

Lower Utilities

- Drive Alone
- Transit

#### Why lower utilities for **transit**?

Transit is an unsupportive environment for productive tasks:

- Crowded
- Short trip legs and transfers

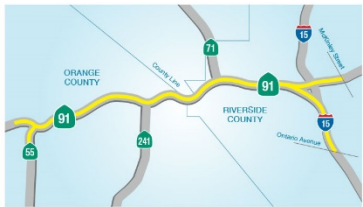




# STUDY DESCRIPTION

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# LOCATIONS



## SR 91 Express Lanes in California

- 18 miles
- AADT on SR91: 230,000
- Travel Time at Free Flow Speed (70 mph): approx. 15 minutes



## I-10 - Katy Managed Lanes (Katy Tollway) in Houston, Texas

- 12 miles
- AADT on I-10: 220,000
- Travel Time at Free Flow Speed (70 mph): approx. 10 minutes



## I-95 / I-495 Express Lanes in Northern Virginia

- 38 miles
- AADT on I-95 / I-495 : 190,000 – 220,000
- Travel Time at Free Flow Speed (70 mph): approx. 35 minutes

**E-Panel – 600 completes per region**

**Virginia:**

- Washington, DC
- Fairfax, VA
- Falls Church, VA
- Fairfax City, VA
- Alexandria, VA
- Prince William, VA
- Manassas, VA
- Stafford, VA
- Fredericksburg, VA
- Loudoun, VA
- Spotsylvania, VA

**Texas:**

- Harris, TX
- Waller, TX
- Austin, TX
- Fayette, TX
- Colorado, TX
- Lavaca, TX
- Bastrop, TX

**California:**

- Riverside, CA
- Orange, CA
- Los Angeles, CA
- San Bernardino, CA

*Data cleaned to remove results from “speeders” (time to complete the survey less than 30% of average)*

# SURVEY STRUCTURE

## Overview

Section 1: Screening

Section 2: Reference Trip

Section 3: AV Description

Section 4: Choice Exercise

Section 5: Opinion and Preference Questions

Section 6: Socio-Economic Characteristics

# SURVEY STRUCTURE

## SECTION 2: Reference Trip



See complete exit list for [I-10 in Texas](#) and [interactive map](#)

Where did you **START** your trip on the I-10 - Katy Managed Lanes? Please choose the **CLOSEST EXIT**.

Select closest entry point

Where did you **END** your trip on the I-10 - Katy Managed Lanes? Please choose the **CLOSEST EXIT**.

Select closest exit point

Back

Next

- Trip Direction, Purpose, & OD
- **Calculation of miles driven on tolled section**
- Day & Time of Trip
- Who Paid for the Trip
- Number of people in vehicles
- Importance of on-time arrival
- Trip Frequency
- Consideration of alternative modes

# SURVEY STRUCTURE

## SECTION 3: AV Description



## AUTONOMOUS/DRIVERLESS VEHICLES



An autonomous car (also known as a driverless car, self-driving car, robotic car) is a vehicle that is capable of sensing its environment and navigating without human input.

In the future we will be able to move around without having to pay attention to the road, as the car itself will drive for us to our preferred destination. We will be free to use that driving time for any other activities, like making phone calls, working on our computer, watching a movie, sleeping, or even working out!



# SURVEY STRUCTURE

## SECTION 4: Choice Exercise

### Six randomized choice tasks per scenario

#### SCENARIO 1: Traditional Driving

**Scenario 1.** You are driving a traditional car

*You are paying for the toll.*



If these were your only options, which would you choose?

(1 of 6)

Option	<a href="#">Free - I-10 - Katy Freeway general purpose lanes</a>	<a href="#">I-10 - Katy Managed Lanes</a>
Travel Time	12 minutes	9 minutes
Total Cost	Free	\$8.00
	<input type="button" value="Select"/>	<input type="button" value="Select"/>

#### SCENARIO 2: Autonomous Vehicle

**Scenario 2.** You are NOT driving the car, you are in an autonomous vehicle, and you can spend your time however you want

*You are paying for the toll.*



If these were your only options, which would you choose?

(1 of 6)

Option	<a href="#">Free - I-10 - Katy Freeway general purpose lanes</a>	<a href="#">I-10 - Katy Managed Lanes</a>
Travel Time	14 minutes	10 minutes
Total Cost	Free	\$9.60
	<input type="button" value="Select"/>	<input type="button" value="Select"/>



# SURVEY STRUCTURE

## SECTION 5: Opinion and Preference Questions

### PREFERENCES

Now we would like to ask about your opinions on the topics covered on this survey

Q15

How familiar are you with the concept of **AUTONOMOUS VEHICLES**?

1 2 3 4

Not familiar at all  Very familiar

Q16

When do you think we will see the **FIRST DRIVERLESS CARS** on our roads?

- Never
- 50 years from now
- 10 years from now
- 5 years from now
- There are already some

Q17

When do you think the **MAJORITY OF CARS** on our roads will be autonomous/driverless?

- Never
- 50 years from now
- 20 years from now
- 5 years from now
- 2 years from now

- Familiarity with AV's
  - **Stated** (*how familiar are you with AV's?*)
  - **Measured** (*When will we see the first AV's?*)
- Interest in AV's
- Attitude towards Tolled Express Lanes
- Attitude towards punctuality
- Consideration of Travel Time **RELIABILITY**
  - Current
  - In a future AV scenario
- Attitude towards being in a car
  - In general
  - As the Driver
  - As the Passenger
  - With the possibility of being **PRODUCTIVE**
- Attitude towards Commute Time



# SURVEY OUTPUTS

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## SURVEY SAMPLE CHARACTERISTICS

### SAMPLE CHARACTERISTICS MOSTLY SIMILAR ACROSS THE 3 LOCATIONS

#### REFERENCE TRIP

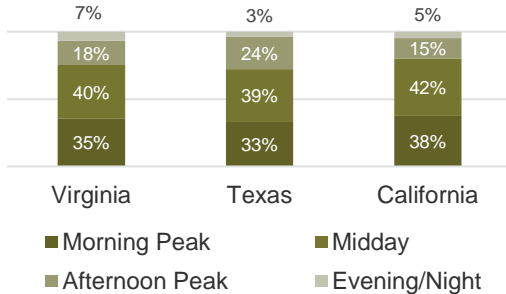
- Trip Purpose: 50% work-related, 50% recreational/social
- Day of Week: 70% weekday, 30% weekend
- Frequency: 70% frequent trip, 30% occasional trip

#### SOCIO-ECONOMIC CHARACTERISTICS

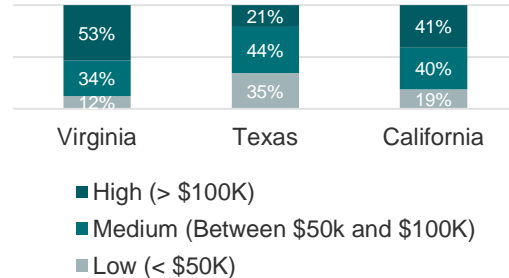
- Gender: 50% male, 50% female
- Age: equally distributed

### NOTABLE DIFFERENCES ACROSS 3 LOCATIONS

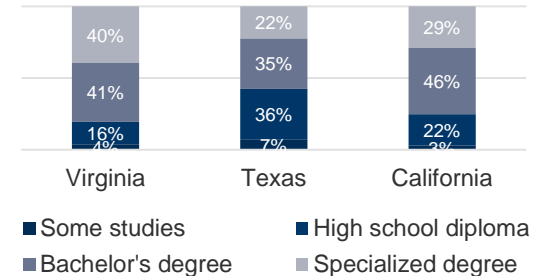
#### Time of Day (Ref. Trip)



#### Household Income

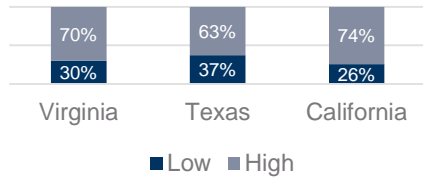


#### Education

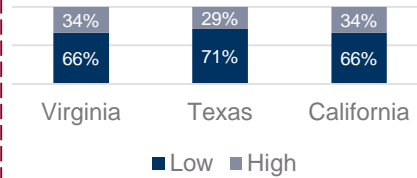


# SURVEY SAMPLE CHARACTERISTICS

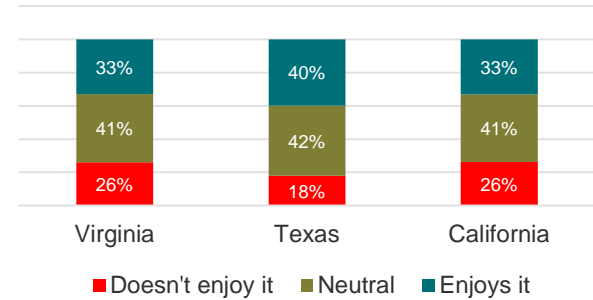
### Familiarity with AV's (STATED)



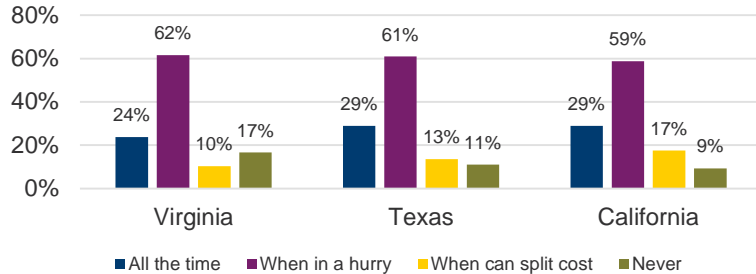
### Familiarity with AV's (MEASURED)



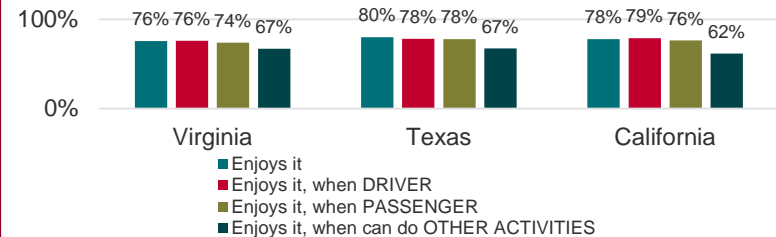
### Attitude towards Commute Time



### Use of Tolloed Lanes (can choose multiple)



### Attitude towards being in a car (can choose multiple)

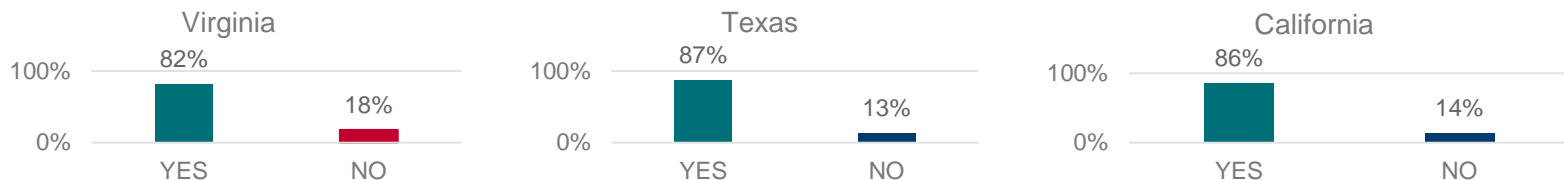


## VALUE OF RELIABILITY

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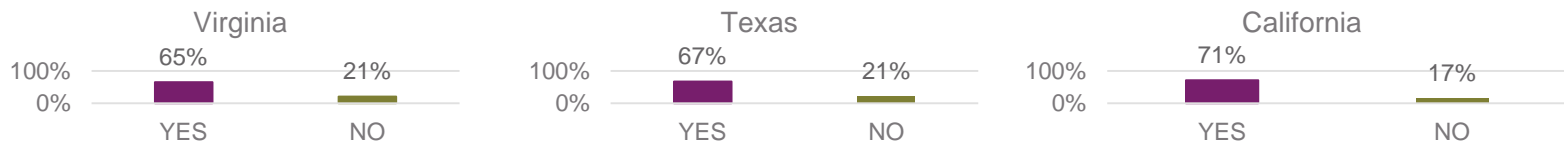
The majority of respondents confirmed that **they consider RELIABILITY** when they choose the Express Lane

*Is a RELIABLE TRIP DURATION something you consider when you choose to take the express lane?*



This would **NOT change** for 65% to 71% of respondents **in an AV scenario**. They will still take the express lane to ensure a reliable travel time

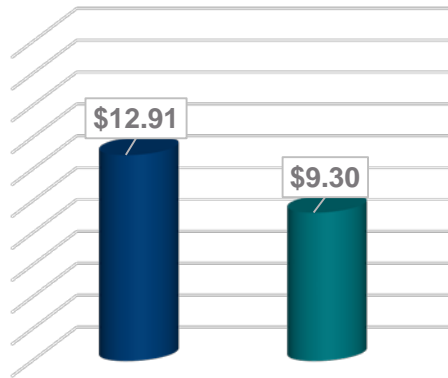
*Would certainty in travel time be as important if you were in an AUTOMATED VEHICLE?*



# RESULTS

## VALUE OF TIME ACROSS RESPONDENTS (\$ per hour, 2018 Dollars)

### VIRGINIA



Traditional

AV

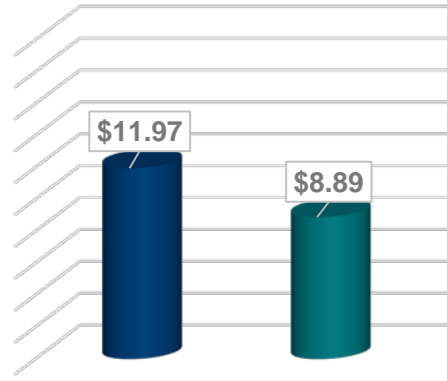
**VOT  
Difference**

**-\$3.61**

**Percentage  
Difference**

**-28%**

### TEXAS



Traditional

AV

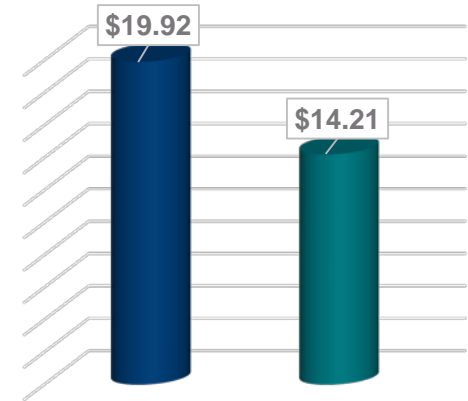
**VOT  
Difference**

**-\$3.08**

**Percentage  
Difference**

**-26%**

### CALIFORNIA



Traditional

AV

**VOT  
Difference**

**-\$5.71**

**Percentage  
Difference**

**-29%**

## VOT BY TRIP PURPOSE

PLAUSIBLE RANGES FOR VALUES OF TRAVEL TIME SAVINGS (Per person-hour as a percentage of total earnings)				
CATEGORY	SURFACE MODES* (Except HSR)	SURVEY RESULTS VA	SURVEY RESULTS CA	SURVEY RESULTS TX
<b>TRADITIONAL OPTION</b>				
Personal	35% - 60%	42%	61%	44%
Business	80% - 120%	72%	124%	58%
<b>AV OPTION</b>				
Personal	35% - 60% (?)	28%	46%	25%
Business	80% - 120% (?)	56%	91%	61%

Source: Louis Berger; US DOT Departmental Guidance on Valuation of Travel Time in Economic Analysis

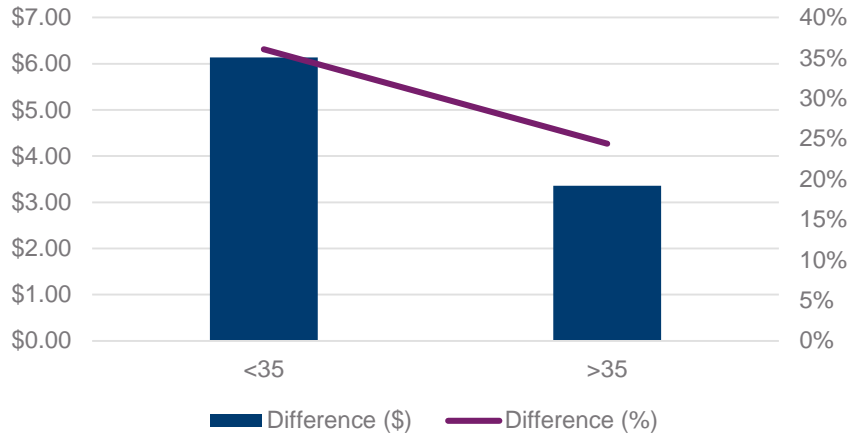


# VOT SEGMENTATION: AGE & INCOME

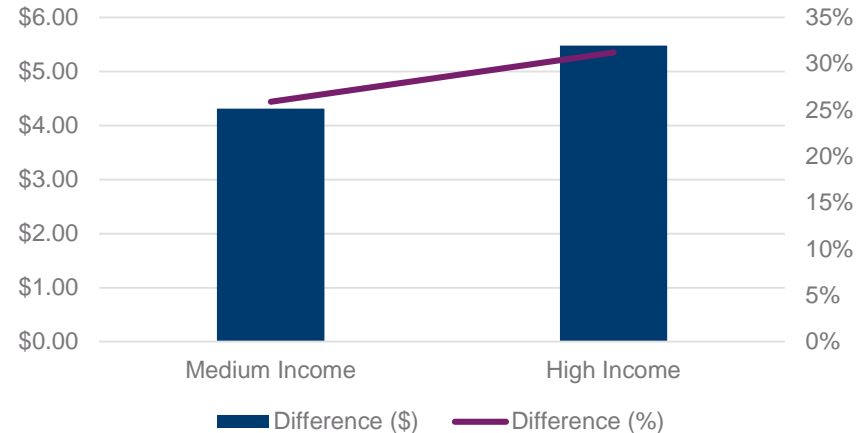
VALUE OF TIME ACROSS RESPONDENTS (\$ per hour, 2018 Dollars)

Results averaged for three geographical locations

Difference in VoT by Age



Difference in VoT by Income



## HIGHER AND LOWER VOTs

Behavioral change in an AV Scenario (**difference between VoT for traditional and AV scenarios**), compared to average across all respondents

**HIGHER** VoT difference than all respondents' average in all 3 locations

*(they would not mind spending more time traveling, if it's in an AV)*

- People with **high** AV knowledge
- People that are **driving alone**
- People with a **positive** attitude towards AV's
- People **younger than 35**

**LOWER** VoT difference than all respondents' average in all 3 locations

*(their behavior would not change much if using an AV)*

- People with **low** AV knowledge
- People that are **sharing a vehicle**
- People with a **negative** attitude towards AV's
- People **older than 35**
- People that **do not enjoy being in a car**
- People that enjoy being a **passenger** in a car

## HIGHEST INFLUENCED SEGMENTS

**HIGHEST INFLUENCED** travelers in the AV Scenario (*their VoT decreases substantially = they wouldn't mind spending more time in the car*):

### Travelers with higher AV knowledge

- Better understanding of AV potential

### Travelers driving alone

- Higher productivity payoff

### Travelers who don't enjoy commuting

- Might not like driving
- Would prefer to spend time differently

### Younger People

- Early technology adopters
- Flexible users of laptops / mobile phones

## KEY TAKEAWAYS



- On average, for all geographies, trip purposes, and ages, willingness to pay is lower with AVs.
- There are clear tendencies for VoT being higher or lower than average when market is segmented into discrete groups
- Travel time reliability is remains a key consideration regardless of total trip time.
- Study findings are consistent in terms of VoT as percentage of hourly wage and consistent with findings in literature

## NEXT STEPS & LIMITATIONS

- Testing value of reliability (VoR) as part of choice experiment
- Testing ridesharing vs. drive-alone in AV scenario
- Evaluate other assets (e.g. traditional toll roads)
- Analyze a mixed logit model



# THANK YOU

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