

SATURDAY, JUNE 22, 2019

10:00am – 3:00pm

2020 CONFERENCE PLANNING IDEAS ROUNDTABLE

(Open to all interested IBTTA members – see page 4 for details)

Registration required: www.IBTTA.org/2020planning

SUNDAY, JUNE 23, 2019

8:00am – 3:00pm

EXHIBIT SET-UP

8:00am – 4:00pm

SERVICE PROJECT

(see page 4 for details)

5:30pm – 7:00pm

REGISTRATION

6:00pm – 7:30pm

RECEPTION WITH EXHIBITORS

MONDAY, JUNE 24, 2019

7:00am – 5:30pm

REGISTRATION

7:00am – 8:30am

BREAKFAST WITH EXHIBITORS

8:30am – 9:00am


GENERAL SESSION

OPENING REMARKS

Patrick Jones, Executive Director & CEO, IBTTA, Washington, DC

Chris Tomlinson, Executive Director, State Road & Tollway Authority and Georgia Regional Transportation Authority and President, IBTTA, Atlanta, GA

Jeff Holland, Executive Director, Chesapeake Bay Bridge-Tunnel District and Co-Chief Meeting Organizer, Cape Charles, VA

 David Caudill, P.E., Division Administrator, Tolling Operations Division, Virginia Department of Transportation and Co-Chief Meeting Organizer, Richmond, VA

9:00am – 10:00am

GENERAL SESSION

KEYNOTE SPEAKER



Aubrey L. Layne, Jr.
Secretary of Finance
Virginia Department of Transportation
Richmond, VA
(see bio on page 2)

Here We Come...Are You Ready?

Those words resound throughout the Commonwealth and Northern Virginia as regional officials prepare for the Amazon Avalanche. How did the Commonwealth strategize to execute the stellar recruitment of the largest economic development initiative in Commonwealth history? And, how does Northern VA and Amazon fast track the design and build the infrastructure as well as recruit a diversified workforce recruited and train for such a seismic opportunity? Is there a plan for regional officials to construct and operate multiple modal transportation hubs and infrastructure to support this new workforce? Join us as we will hear from Aubrey L. Layne, Jr. who is integral and instrumental with this successful pursuit.

10:00am – 10:30am

REFRESHMENT BREAK WITH EXHIBITORS

10:30am – 5:00pm

TECHNICAL TOUR

ON THE ROAD

(see page 5 for the schedule and details)

10:30am – Noon

BREAKOUT | TECHNICAL

EMERGENCY PREPAREDNESS PLANNING – ARE YOU READY TO PREVENT ANOTHER YESTERDAY?

Having the knowledge to prepare and the capacity to respond to emergencies is critical for any professional organization. With developments in technology and evolving threats to safety and security, Emergency Actions Plans must be predictive and agile. This session will explore many facets of preparedness planning, including Emergency Action Plan development and future-proofing, assessing threats and vulnerabilities, coordinating resources and integrating traffic management with emergency management. Come and learn about lessons learned and best practices in regard to organizational structure and assignment of tasks to cluster and mitigate different scenarios.

MODERATOR: John Benda, Senior Technology Project Manager, HNTB Corporation, Chicago, IL

After Action Review of a Fatal Tractor-Trailer Crash on the Woodrow Wilson Bridge (I-495)

Mark Franz, Ph.D., Transportation Research Lead, Center for Advanced Transportation Technology Laboratory, University of Maryland, College Park, MD

Building A Stronger Tomorrow – Leveraging Risk-Based Asset Management to Improve Resilience

Ehsan Minaie, Ph.D., P.E., Senior Management Consultant, CDM Smith, Fairfax, VA

Business Continuity Planning

Rick Fedder, Chief Operating Officer, ITR Concession Company LLC, Elkhart, IN

MDX Emergency Preparedness Plan – Lessons Learned From Hurricane Irma


 **Andrew Pierce**, Deputy Program Director, MDX GEC B, Miami-Dade Expressway Authority, Miami, FL

10:30am – Noon

BREAKOUT | MANAGEMENT

RECRUITING/RETAINING A TOP-NOTCH WORKFORCE

We are working in one of the most dynamic, multi-generational workforces ever. Millennials and Gen Z, the two youngest generations together will compose nearly 70 percent of global employees within the next four years. The contrast between the older and younger generations in how one views their “career” have a huge impact on how employers – private and public alike – are strategizing to attract and retain a growing workforce in the face of an ever-changing landscape. The tech industry has aided a trend towards “job hopping” especially among younger generations. Hear from speakers discussing diversity and inclusion goals, a forward-thinking approach to workforce growth and retention and how agencies and firms are retaining employees in the face of massive corporate influence.

MODERATOR:  **Jeff Weiss**, Senior Toll Consultant, Gannett Fleming, New Paltz, NY

Transportation Management Plans – Planning for Success

Todd Leiss, Traffic Incident Management Coordinator, Pennsylvania Turnpike Commission, Harrisburg, PA

Employee Incentives for the 21st Century

David Mace Roberts, General Counsel, Compliance Officer and Corporate Secretary, ETCC, Richardson, TX

Non-Traditional Training for Accelerated Learning

Mike Holder, P.E. Vice President, Transportation Services, Gannett Fleming, Raleigh, NC

Overcoming the Challenges of Recruiting and Retaining Top Talent in the Public Sector

Joni Seymour, Director of IT, Oklahoma Turnpike Authority, Oklahoma City, OK

Noon – 1:30pm

LUNCH WITH EXHIBITORS

(for all registered attendees)

Attendees on the Road will have Lunch at The Marlin Club on the Lynnhaven Inlet.

1:30pm – 3:00pm

BREAKOUT | TECHNICAL

COMMUNICATION INNOVATIONS – KEEPING OUR ROADWAYS AND CUSTOMERS SAFER

In the age of social media and instant connections to millions of people, integration of our roadways is still lacking in the technology necessary to connect and inform. With so many computers/phones in the hands of nearly every driver, crowd sourcing tools are emerging to allow drivers to participate in their roadway experience.

MODERATOR: **Bob LaGatta, P.E.**, Senior ITS/Tolling Specialist, Atkins, N.A., Charlotte, NC

CV Application for Work Zone Alerts

David Register, Senior Program Manager, Iteris, Inc., Fairfax, VA

Autonomous Work Zone Vehicles Use to Increase Work Zone Safety and Productivity

Fred Bergstresser, Government Accounts Manager, Royal Truck & Equipment, Inc., Nazareth, PA

1:30pm – 3:00pm

BREAKOUT | MANAGEMENT

ROADWAY & INCIDENT MANAGEMENT – SAFETY SERVICE PATROL UPDATE

An incident requires the coordination of different agencies and even different groups within the same agency. But, what does the role of your courtesy patrol play in either preventing incidents or assisting to clear them as quickly as possible? The prevention of an incident is the handling of roadway debris, pushing or pulling stalled vehicles, and proactive identification of other traffic hazards. If an incident does occur, does your courtesy patrol only provide traffic control or are they the onsite representative to your organization in the incident command structure or are they somewhere in between? This session will focus on the roles of courtesy patrols in preventing incidents and what role they play when they are responding to incidents.

MODERATOR: **Eric Hemphill**, Director of Systems and Incident Management, North Texas Tollway Authority, Plano, TX

Real-Time Mobile Situational Awareness at the PA Turnpike Commission

Tim Scanlon, P.E., Director of Traffic Operations & Engineering, Pennsylvania Turnpike Commission, Harrisburg, PA

Towing & Recovery Incentive Program T.R.I.P.

Scott Kapton, Incident Management Specialist, Parsons Corporation, Powhatan, VA

3:00pm – 3:30pm

REFRESHMENT BREAK WITH EXHIBITORS

3:30pm – 5:00pm

BREAKOUT | TECHNICAL

THE FUTURE IS NOW – CASE STUDIES IN INNOVATIVE PROJECTS

Increasingly, transportation agencies are being challenged to consider how they've done things such as building their transportation projects and managing their assets. With increased traffic demands and safety and customer service concerns, there are instances where traditional methods simply don't work anymore. This session will explore the innovative ways in which toll agencies are building and maintaining their infrastructure to keep pace with customer expectations and technology while continuing to decrease lifecycle costs, increase quality and increase safety.

MODERATOR: **Ali Vaezi**, Senior Vice President, Dewberry, Bloomfield, NJ

Maintenance Oriented Highway Design and Construction

Toshiyuki Oka, P.E., Jp, Director, NEXCO-Central, Irving, TX

Using Innovative Project Delivery to Lift 60-Year-Old Bridges to Increase Freight Revenue and Mobility

Luke Coltrane, P.E., Engineering Project Manager, Kansas Turnpike Authority, Topeka, KS and **Rod Lacy, P.E.**, Director of Transportation Construction, Burns & McDonnell, Kansas City, MO

Mobile Asset Management with Disconnected GIS

Nate Reck, Transportation Director, GeoDecisions, A Division of Gannett Fleming, Camp Hill, PA

NJ Turnpike Garden State Parkway Interchange 163

Lamis Malak, P.E., Supervising Engineer, New Jersey Turnpike Authority, Woodbridge, NJ


AGENDA

3:30pm – 5:00pm

BREAKOUT | MANAGEMENT

USING ASSET MANAGEMENT TO IMPROVE CUSTOMER SATISFACTION

Asset Management is a contract process that links the agency mission, goals and objectives with the lifecycle maintenance and management of infrastructure of an agency. This can be a daunting task that often involves cultural change within an organization and the implementation of getting business done with different tools. Asset management uses different means and methods such as active management to deliver a higher level of maintenance condition, as usually required in the toll industry. The Asset Manager typically acts as an extension of the agency and is tasked with performing maintenance operations representing the agency. Come hear about processes in place to drive performance of the asset manager and controls in place to secure contract compliance to meet expectations.

MODERATOR:  **Chris Warren, P.E.**, Vice President, Florida Director, WSP Louis Berger, Ocoee, FL

Fiber Asset Management: Do You Know Where Your Fiber Is?
Brent Isenberg, Strategy Market Manager, Skyline Technology Solutions, Severna Park, MD

Operational Quality Index (OQI)

André Araújo, Chief Operating Officer, Invepar, Rio de Janeiro, Brazil

Using Asset Management to Drive Improvements in Safety Performance

Wayne Francisco, Executive Advisor, GHD, Charlotte, NC

5:00pm

ON THE ROAD GROUP RETURNS TO THE HOTEL

6:30pm – 9:30pm

EVENING EVENT

HARBOR CLUB

(see page 5 for details)

TUESDAY, JUNE 25, 2019

7:00am – 3:00pm

REGISTRATION

7:00am – 8:30am

BREAKFAST WITH EXHIBITORS

(for all registered attendees)

8:30am – 9:00am

GENERAL SESSION

WELCOME REMARKS

The Honorable Kenneth Cooper Alexander
Mayor of the City of Norfolk
Norfolk, VA (invited)

9:00am – 10:00am

GENERAL SESSION

KEYNOTE SPEAKER

(pending)

10:00am – 10:30am

REFRESHMENT BREAK WITH EXHIBITORS

10:30am – Noon

GENERAL SESSION

NATURAL DISASTERS – A LOOK BACK AT LESSONS LEARNED; A LOOK FORWARD AT INDUSTRY BEST PRACTICES

From hurricanes and tornadoes to snowstorms and wildfires, transportation infrastructure is on the front lines when severe weather arrives. In the face of natural disasters, toll entities face higher expectations to serve customers, support recovery efforts and speed critical infrastructure back into service. We've experienced a variety of severe weather challenges across the globe. This session will present weather event debriefs that reflect on how to prepare for and respond to these natural disasters and what could have been done differently if the same circumstances were experienced again.

MODERATOR: **Ray Szczucki, P.E.**, Account Engineer, Inland Marine, Chubb, Nazareth, PA

Rebuilding the Sam Houston Tollway in the Wake of Hurricane Harvey

Matthew Kainer, P.E., Assistant Director of Maintenance & Construction Engineering, Harris County Toll Road Authority, Houston, TX

A Record Winter in Austria – Operational Challenges, Best Practices and Lessons Learned in 2019

David Kollenhofer, Project Consultant Road Operation and Maintenance, ASFINAG, Vienna, Austria

Hurricane Maria and Tolling Operations in Puerto Rico

Enrique Javier Cardona, IT & Maintenance Manager, emovis, Bayamón, PR

Noon – 1:30pm

LUNCH WITH EXHIBITORS

(for all registered attendees)

1:30pm – 3:00pm

GENERAL SESSION

INNOVATIVE PROCUREMENT

MODERATOR: **Chris Tomlinson**, Executive Director, State Road and Tollway Authority (SRTA), and Georgia Regional Transportation Authority (GRTA) and President, IBTTA, Atlanta, GA

3:00pm

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