AGENDA

SATURDAY, JUNE 22, 2019

2020 CONFERENCE PLANNING IDEAS ROUNDTABLE
10:00am – 2:30pm (Fusion Room, 3rd Floor) (Open to all interested IBTTA members.)

SUNDAY, JUNE 23, 2019

8:00am – 3:00pm EXHIBIT SET-UP (Main Ballroom E-H)
7:30am – 4:00pm SERVICE PROJECT
Meet at Registration on the 4th floor at 7:30am to pick up your t-shirt, and grab a coffee and a breakfast sandwich before departing. The bus leaves at 8:00am.

5:30pm – 7:00pm REGISTRATION (Main Ballroom Foyer)
6:00pm – 7:30pm RECEPTION WITH EXHIBITORS (Main Ballroom E-H)

MONDAY, JUNE 24, 2019

7:00am – 5:00pm REGISTRATION (Main Ballroom Foyer)
7:00am – 8:30am BREAKFAST WITH EXHIBITORS (Main Ballroom E-H)
8:30am – 9:00am GENERAL SESSION (Main Ballroom D)

OPENING REMARKS
Patrick Jones, Executive Director & CEO, IBTTA, Washington, DC
Chris Tomlinson, Executive Director, State Road & Tollway Authority and Georgia Regional Transportation Authority and President, IBTTA, Atlanta, GA
Stephen C. Brich, P.E., Commissioner, Virginia Department of Transportation, Richmond, VA (see bio on page 2)
Jeff Holland, Executive Director, Chesapeake Bay Bridge-Tunnel District and Co-Chief Meeting Organizer, Cape Charles, VA
David Caudill, P.E., Division Administrator, Tolling Operations Division, Virginia Department of Transportation and Co-Chief Meeting Organizer, Richmond, VA

9:00am – 10:00am KEYNOTE SPEAKER (Main Ballroom D)
Aubrey L. Layne, Jr., Secretary of Finance, Commonwealth of Virginia, Richmond, VA
(see bio on page 2)

Here We Come... Are You Ready?
Those words resound throughout the Commonwealth and Northern Virginia as regional officials prepare for the Amazon Avalanche. How did the Commonwealth strategize to execute the stellar recruitment of the largest economic development initiative in Commonwealth history? And, how does Northern VA and Amazon fast track the design and build the infrastructure as well as recruit a diversified workforce recruited and train for such a seismic opportunity? Join us as we will hear from Aubrey L. Layne, Jr. who is integral and instrumental with this successful pursuit.

10:00am – 10:30am REFRESHMENT BREAK WITH EXHIBITORS (Main Ballroom E-H)

10:30am – 5:00pm TECHNICAL TOUR ON THE ROAD
Meet in the hotel lobby at 10:30am. Requires pre-registration – check with the IBTTA staff at the registration desk to determine seat availability

10:30am – Noon BREAKOUT | TECHNICAL (Main Ballroom D)

EMERGENCY PREPAREDNESS PLANNING – ARE YOU READY TO PREVENT ANOTHER YESTERDAY?
Having the knowledge to prepare and the capacity to respond to emergencies is critical for any professional organization. With developments in technology and evolving threats to safety and security, Emergency Actions Plans must be predictive and agile. This session will explore many facets of preparedness planning, including Emergency Action Plan development and future-proofing, assessing threats and vulnerabilities, coordinating resources and integrating traffic management with emergency management.

MODERATOR: John Benda, Senior Technology Project Manager, HNTB Corporation, Chicago, IL

Business Continuity Planning on the Indiana Toll Road
Rick Fedder, Chief Operating Officer, ITR Concession Company LLC, Elkhart, IN

After Action Review of a Fatal Tractor-Trailer Crash on the Woodrow Wilson Bridge (I-495)
Rick Ayers, Public Sector Advocate, Center for Advanced Transportation Technology Laboratory, University of Maryland, College Park, MD

MDX Emergency Preparedness Plan – Lessons Learned From Hurricane Irma
Andrew Pierce, Deputy Program Director, MDX GEC B, Miami-Dade Expressway Authority, Miami, FL
RECRUITING/RETIETING A TOP-NOTCH WORKFORCE

We are working in one of the most dynamic, multi-generational workforces ever. Millennials and Gen Z, the two youngest generations together will compose nearly 70 percent of global employees within the next four years. The contrast between the older and younger generations in how one views their “career” have a huge impact on how employers are strategizing to attract and retain a growing workforce. Hear from speakers discussing diversity and inclusion goals, a forward-thinking approach to workforce growth and retention and how agencies and firms are retaining employees in the face of massive corporate influence.

MODERATOR: David Raines, Senior Manager – Toll Practice Lead, RK&K, Austin, TX

Training Your Team for Success
Todd Leiss, Traffic Incident Management Coordinator, Pennsylvania Turnpike Commission, Harrisburg, PA

Employee Incentives for the 21st Century
David Mace Roberts, General Counsel, Compliance Officer and Corporate Secretary, Electronic Transaction Consultants Corporation, Richardson, TX

Non-Traditional Training for Accelerated Learning
Mike Holder, P.E. Vice President, Transportation Services, Gannett Fleming, Raleigh, NC

Overcoming the Challenges of Recruiting and Retaining Top Talent in the Public Sector
Joni Seymour, Director of IT, Oklahoma Turnpike Authority, Oklahoma City, OK

TECHNOLOGY INNOVATIONS KEEPING OUR ROADWAYS AND CUSTOMERS SAFER

In the age of 5G networks and a growing expectation of instantaneous, real-time communications, integration of our roadways lacks the technology necessary to connect, inform and capitalize on opportunities to improve work zone safety. This session will identify specific safety concerns in work zones and will examine technologies currently available and those under development that improve communications and safety within work zones and globally improve traffic management and emergency response.

MODERATOR: Bob LaGatta, P.E., Senior ITS/Tolling Specialist, Atkins, N.A., Charlotte, NC

CV Application for Work Zone Alerts
David Register, Senior Program Manager, Iteris, Inc., Fairfax, VA

Autonomous Work Zone Vehicles Use to Increase Work Zone Safety and Productivity
Fred Bergstresser, Government Accounts Manager, Royal Truck & Equipment, Inc., Nazareth, PA

Video Interoperability for Faster, Safer Incident Response
Tom Burgoon, Strategic Market Development, Skyline Technology Solutions, Glen Burnie, MD

Technology and the Future of Maintenance and Operations
Bryan Brilhart, Program Manager, Robotic Research LLC, Clarksburg, MD

ROADWAY & INCIDENT MANAGEMENT – SAFETY SERVICE PATROL UPDATE

An incident requires the coordination of different agencies and even different groups within the same agency. But what role does your courtesy patrol play in either preventing incidents or assisting to clear them? When an incident does occur, is their role to provide traffic control or are they the onsite representative to your organization within the incident command structure or do they fall somewhere in between? This session will focus on the roles of courtesy patrols in preventing incidents and what role they play when they are responding to incidents.

MODERATOR: Eric Hemphill, Director of Traffic and Incident Management, North Texas Tollway Authority, Plano, TX

Real-Time Mobile Situational Awareness at the PA Turnpike Commission
Tim Scanlon, P.E., Director of Traffic Operations & Engineering, Pennsylvania Turnpike Commission, Harrisburg, PA

Towing & Recovery Incentive Program T.R.I.P.
Scott Kapton, Incident Management Specialist, Parsons Corporation, Powhatan, VA
### TUESDAY, JUNE 25, 2019

#### 7:00am – 12:30pm
**REGISTRATION**
(Main Ballroom Foyer)

#### 7:00am – 8:30am
**BREAKFAST WITH EXHIBITORS**
(Main Ballroom E-H)

#### 8:30am – 9:00am
**GENERAL SESSION**
(Main Ballroom D)

### WELCOME REMARKS
The Honorable Kenneth Cooper Alexander, Mayor of the City of Norfolk, Norfolk, VA
(see bio on page 2)

Frank Hruska, Executive Director, Habitat for Humanity of South Hampton Roads, Norfolk, VA

#### 9:00am – 10:30am
**GENERAL SESSION**
(Main Ballroom D)

### THE HAMPTON ROADS BRIDGES & TUNNELS – A UNIQUE VIEW OF A REGION
This session offers an overview of the planning, procurement, design, construction, operation and maintenance of some of the country’s most complex transportation infrastructure crossing the Chesapeake Bay and its tributaries. Agency heads will do a high-level presentation followed by a moderated conversation including our audience members. Come prepared to find out about every aspect of the multitude of agencies supporting the Hampton Roads region.

**MODERATOR:** Chris Tomlinson, Executive Director, State Road and Tollway Authority (SRTA), and Georgia Regional Transportation Authority (GRTA) and President, IBTTA, Atlanta, GA

Jim Utterback, PMP, Project Director, Hampton Roads Bridge-Tunnel, Virginia Department of Transportation, Norfolk, VA

Michael Crist, P.E., Deputy Executive Director, Infrastructure, Chesapeake Bay Bridge and Tunnel District, Suffolk, VA

Mike Davis, P.E., CCM, Assistant District Administrator, Hampton Roads District, Norfolk, VA

Doug Wilson, CEO, Elizabeth River Crossings, Portsmouth, VA
10:30am – 11:00am REFRESHMENT BREAK WITH EXHIBITORS (Main Ballroom E-H)

11:00am – 12:30pm GENERAL SESSION (Main Ballroom D)

NATURAL DISASTERS – A LOOK BACK AT LESSONS LEARNED; A LOOK FORWARD AT INDUSTRY BEST PRACTICES

From hurricanes and tornadoes to snowstorms and wildfires, transportation infrastructure is on the front lines when severe weather arrives. In the face of natural disasters, toll entities face higher expectations to serve customers, support recovery efforts and speed critical infrastructure back into service. We’ve experienced a variety of severe weather challenges across the globe. This session will present weather event debriefs that reflect on how to prepare for and respond to these natural disasters and what could have been done differently if the same circumstances were experienced again.

MODERATOR: Ray Szczucki, P.E., Account Engineer, Inland Marine, Chubb, Nazareth, PA

Rebuilding the Sam Houston Tollway in the Wake of Hurricane Harvey
Matt Kainer, P.E., Assistant Director – Maintenance & Construction Engineering, Harris County Toll Road Authority, Houston, TX

A Record Winter in Austria – Operational Challenges, Best Practices and Lessons Learned in 2019
David Kollenhofer, Project Consultant, Road Operation and Maintenance, ASFINAG, Vienna, Austria

Hurricane Maria and Tolling Operations in Puerto Rico
Enrique Javier Cardona, IT & Maintenance Manager, emovis, Bayamón, PR

12:30pm – 2:00pm LUNCH WITH EXHIBITORS (Main Ballroom E-H)

2:00pm ADJOURN

Upcoming IBTTA Events*

**JULY 2019**
Communication and Change Management Summit
July 28-30, 2019 | Hyatt Regency Seattle | Seattle, WA | www.IBTTA.org/seattle

**SEPTEMBER 2019**
87th Annual Meeting & Exhibition
September 15-17, 2019 | Halifax Convention Centre | Halifax, Nova Scotia, Canada | www.IBTTA.org/halifax

**OCTOBER 2019**
Global Tolling Summit
October 27-29, 2019 | Altis Grand Hotel | Lisbon, Portugal | www.IBTTA.org/lisbon

**JANUARY 2020**
Board Meeting & Committee Meetings
January 8-10, 2020 | Hotel Colonnade | Coral Gables, FL

**FEBRUARY 2020**
Leadership Academy
February 23-28, 2020 | Westin City Center | Washington, DC

**APRIL 2020**
Technology Summit
April 2-4, 2020 (Thu-Sat) | Hilton San Diego | San Diego, CA | www.IBTTA.org/sandiego

**MAY 2020**
SUMMIT ON FINANCE & POLICY
May 7-9, 2020 (Thu-Sat) | Hilton Denver City Center | Denver, CO | www.IBTTA.org/denver

**JUNE/JULY 2020**
Board Meeting & Committee Meetings
June/July 2020 | Location tbd

2021 Conference Planning Ideas Roundtable
July 11, 2020 | Omni Louisville | Louisville, KY

Maintenance & Roadway Operations Workshop
July 12-14, 2020 | Omni Louisville | Louisville, KY

**SEPTEMBER 2020**
Board & Committee Meetings
September 11-12, 2020 | Hilton Austin | Austin, TX

88th Annual Meeting & Exhibition
September 13-15, 2020 | Hilton Austin | Austin, TX | www.IBTTA.org/austin

**OCTOBER 2020**
Global Tolling Summit
October 18-20, 2020 or October 25-27, 2020 | Location tbd

www.IBTTA.org/events

* All information subject to change.