

# Blockchain Demystified: Ins, Outs and Tolling Applications

Presented By



Sponsored By **aWS** 

Supported By IBTTA Blockchain Working Group



# Mobility & Transportation in the AWS Cloud

Tracey Trexel, Tolling Leader November 18, 2021

© 2021, Amazon Web Services, Inc. or its Affiliates. All rights reserved.

#### What the cloud brings to mobility and transportation













Migrate and free-up resources

Ensure security, compliance and resiliency Adopt modern application development practices

Gain faster, deeper insights with analytics

Organize for speed and agility Bridge skills and experience gaps rapidly



## "We saw immediate improvements in system uptime and performance."

— David Sullivan, Director of Revenue Elizabeth River Crossings (ERC)

aws.amazon.com/stateandlocal/transportation



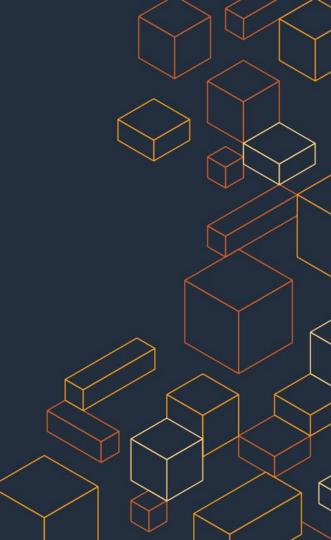


## Thank you!

trexelt@amazon.com

aws.amazon.com/stateandlocal/transportation

© 2021, Amazon Web Services, Inc. or its Affiliates. All rights reserved.



## Young Professionals Council (YPC)

- Vision: To drive the future of the International Bridge, Tunnel and Turnpike Association.
- **Mission:** To build a community that will enable young professionals and bridge the gap between generations of IBTTA innovators and integrators.
- Steering Committee: Helps drive direction
  - 3 Initiative Sub-Committees: Education, Networking, Community
  - 2 Administrative Sub-Committees: Finance, Communications
- Join us! <u>https://ypcouncil.com/</u>
- Network with us on Discord



## **Today's Logistics**

- This meetup will last 60 minutes.
- You are currently muted, please remain on mute unless you are talking.
- Two views Upper right of your screen: Gallery View & Speaker View. Speaker View is recommended during presentations.
- View options top-middle of your screen. Choose "Side-by-side mode" and then move the vertical slider between the speaker and the presentation to the size of your liking.
- **Q&A:** Ask questions via chat for the moderator pick up. Be sure to ask "panelists and attendees" in the chat box so that all can benefit from your question.
- We are recording this meeting.





**Kevin Ko** Data Architect Milligan Partners



Matt Milligan Managing Partner Milligan Partners



**Nikolaos Efstathopoulos** Associate Director – Practice Lead, Intelligent Systems IBI Group



**Yufan Luo** Data Analyst Milligan Partners



**Devang Patel** Vice President of Consulting and Projects Kyra Solutions



**Dave DiAngelo** Toll Systems Specialist Milligan Partners



#### **Presentation Definitions**

- Block: A uniquely identifiable container of information that is validated by each node, secured using cryptography, and then added to the end of the chain of the other blocks.
- Blockchain: Blockchain is a shared, immutable ledger that facilitates the process of recording transactions and tracking assets in a business network.
- **Consensus:** An opinion or position reached by a group as a whole. In blockchain context, this means to agree on a protocol that determines the "true" state of the ledger.
- **Cryptography:** Any of various mathematical techniques for encrypting and decrypting data to keep it private when transmitted or stored electronically. Blocks in a blockchain use hashes.
- Digital Personal Identity (DID): A unique digital ID for a person that can be used to confidently validate someone as who they claim. It would contain data such as Name, Birth Date, Social Security Number, Etc.
- Digital Vehicle Identity (VID): A unique digital ID for a vehicle that can be used to confidently validate a vehicle and its owner. It would be comprised of static data about the vehicle including the Owner's DID, Vehicle Identification Number (VIN), the Year, Make, Model, Color, Etc.
- **Distributed Ledger Technology (DLT):** A database that is consensually shared and synchronized across multiple sites, institutions, or geographies, accessible by multiple people, systems, or agencies.
- Hash: The output of a hashing algorithm like MD5 (Message Digest 5) or SHA (Secure Hash Algorithm). These algorithms produce a unique, fixed-length string the hash value for any given piece of data.
- Immutable: Not subject or susceptible to change.
- Interoperability: The ability to exchange and use information, usually in a large heterogeneous network made up of several local area networks.
- Node: Any system or device connected to a computer network.
- Road User Charging (RUC): An alternative funding mechanism to the current fuel tax that will support road maintenance and construction.
- Smart Contracts: A self-executing contract with the terms of the agreement between buyer and seller being directly written into lines of code, usually in the form of "if/when...then..." statements.

#### What is Blockchain?

#### The simple version:

- A blockchain is a chain of blocks that contains information.
- It is a distributed ledger that can be accessed by anyone on the network.

#### A bit more complicated:

- A blockchain is a chronological list of recorded information that is grouped into manageable blocks which are then secured and linked together using cryptography.
- The linked group of blocks, the blockchain, is simultaneously distributed across all participants in the network to ensure security and redundancy.

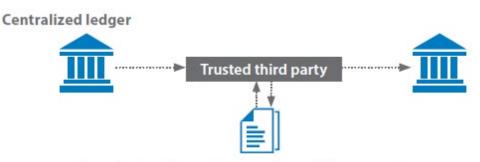


#### Details of a Block Data Hash **Example Data** From: Kevin Ko Hash of previous block Yufan To: Luo S Amount: \$10 OR ... . Agency: **EZPass** Customer: Kevin Ko Amount: \$5 1A4Z 2K0G Hash Hash Hash 2Y3L Previous Hash: 1A4Z Previous Hash: 0000 Previous Hash: 2KoG

## **Mechanism of Trust**

"Trust is is the fundamental currency of commerce." Richie Etwaru -TEDxMorristown

Blockchain is the technology that will be used to eliminate the trust gap in business transactions.



Central authorities certify ownership and clear transactions

**Distributed ledger** 

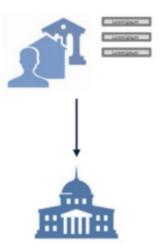


Ownership certification and transaction clearing by the entire network of institutions – no need for central authorities

### The Structure of Identity Systems



The user presents a set of attributes to a third party



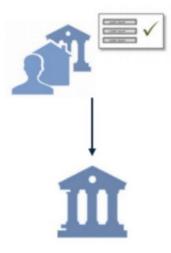


The third party verifies the attributes and attaches its attestation to the attributes, becoming an identity provider for the user





The user then uses the credential from the identity provider in transactions with RPs



#### How Does It Work?

- 1. Someone requests a transaction
- 2. Each node validates the transaction
- 3. All nodes verify the transaction
- 4. A block is created
- 5. The block joins the chain

#### How blockchain works



#### Someone requests a transaction

Every computer on the P2P network (known as a node) is able to see the transaction request.



#### Validation

Each node on the network then validates the transaction.



#### A block is created

The transaction is visible as a block of data on the ledger. The block contains the information for all the transactions that were included in the block, including the sender, the receiver, the time, the amount and a number of other details.



#### Verification

After all of the nodes on the network have verified the transaction, a block of data is added to a distributed ledger.

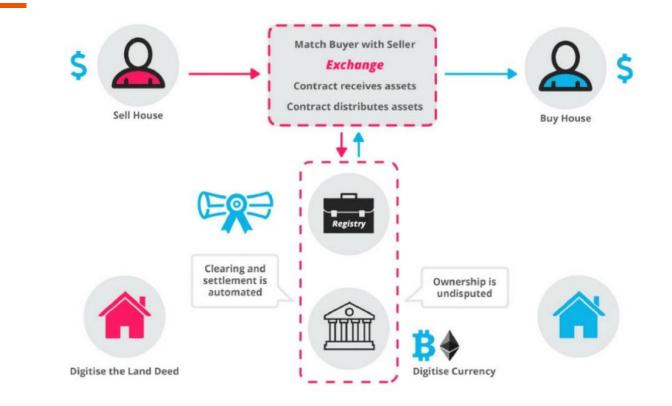


#### The block joins the chain

The block is then permanently added to the existing blockchain, where it stays forever and remains totally immutable. It cannot be altered or removed.



#### **How Smart Contracts Work?**



#### Weaknesses of Blockchain

- Smart contracts cannot pull data from off-chain resources
- Potential slight time difference in information
- Additional parties needed, which introduces points of failure



## **Distributed Ledgers in Tolling**

Distributed ledgers provide three distributed sets of information that would be shared by the participants in the system:

- A shared, replicated, and transparent ledger for data;
- A secure, unified register of customers and agency assets;
- A method for any customer to transact directly with any agency.

Distributed ledgers eliminate the need for tolling agencies to:

- Share transponder and license plate validation lists;
- Exchange and reconcile interoperable transactions and funds.

#### **Blockchain Facilitates Digital Identities**

- Their distributed architecture means they are not controlled by a single central authority, but require participant consensus. This feature may be appealing for verification of identity for individuals engaged in cross-border trade, seasonal migrants, or individuals displaced by conflict or humanitarian disasters.
- They provide **an immutable record of chronological transactions** providing users with a reliable and auditable record of interactions.
- They create **transparent records of transactions** that can be validated by any participant in the network. This transparency can empower users by ensuring they can access the ledger of transactions at any and all times.

## How Distributed Ledgers Could Help Streamline Plate Based Transaction Processing

License Plate - Plate Based Transaction Processing Flow Current Methodology



License Plate Identification (Through automated or manual process) Note: If license plate belongs to the customer, customer account is charged, and transaction don't need to process further.



Customer and address identification through InterOp plate Exchanges

OR



Address acquisition through DMV or other lookup services



InterOp settlement

OR

Invoice sent to the customer

## How Distributed Ledgers Could Help Streamline Plate Based Transaction Processing

License Plate - Plate Based Transaction Processing Flow Future Methodology Using Blockchain



License Plate Identification (through automated or manual process) Note: If license plate belongs to the customer, customer account is charged, and transaction don't need to process further.



Customer self reporting and identification through Distributed Ledger



Settlement between the customer (Fleet) and Toll Agency.

Potential Benefits of using distributed ledger:

- 1. Fleet accounts can be added with ease, with all Tolling agencies have access to information
- 2. Reduces the need for DMV lookup (and cost), where plate owner is self-reported
- 3. Reduces the need for InterOp settlement and associated cost
- 4. Instant client to agency settlement, no need for invoicing

## Improving Interoperability with Blockchain

#### • Interoperability has proven to be:

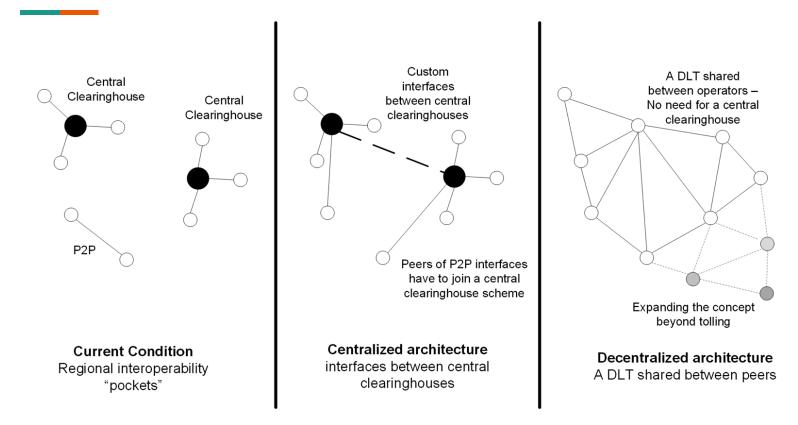
- Feasible to achieve at a limited geographical or regional scale
- Challenging, when considering broader (e.g. national) scale
- Technical & business challenges:
  - A variety of business rules, technical protocols and interfaces
  - Duplication of information across systems
  - Slow information exchange
  - Lengthy settlement procedures
  - O Limited resilience & scalability

## Improving Interoperability with Blockchain

- Challenges resulting in increased costs to:
  - Implement and maintain interoperability
  - O Add more peers to a scheme
- Limited interconnectivity with the rest of the mobility ecosystem



#### Improving Interoperability with Blockchain



## Simplifying Third-Party Access

- Distributed Ledgers can improve interoperability and simplify access:
  - Resilient and secure by design
  - No need for centralized organizations (with their own operational costs)
  - Standardized smart contracts allow for:
    - Lower operational costs
    - Frictionless addition of peers
    - Greater trust amongst agencies
  - Fast transaction settlement, in the case that digital coins are used
- A concept that can be more open to the broader mobility ecosystem

## Blockchain and Road User Charging (RUC)

#### What is RUC?

Road User Charging (RUC) refers to a collection mechanism that uses total vehicle distance traveled in a given period to collect infrastructure funding taxes from users and is expected to be a replacement of the current fuel tax. Some form of a hybrid system may be implemented to ensure collection from out-of-state drivers.

#### Why is RUC important?

- Lack of Federal Increases
- Improved fuel-efficiency vehicles
- Hybrid and All Electric vehicles



A RUC system becomes an important option in terms of replacing the current funding streams.













ROAD USAGE CHARGE

## What Current RUC Programs Are Using...





#### **Register For Service**

- User Info (Name, Address, Contact Info, etc.)
- Payment Info (Credit Card, Payment Method, etc.)
- Vehicle(s) Info (VIN, Plate #, Make-Model, etc.)



#### Drive and Track Mileage-driven

- On Board Diagnostic II Device (OBD II) + Mobile network (LTE)
- Embedded telematics
- Annual Inspection Tracking
- Manual Tracking

## Customer Account Management (CAM)

- Sends the State a report
- providing the miles driven.
- Sends the driver a mileage report and invoice.
- Maintains user privacy.

#### **Digital Identities and Blockchain Make RUC Better**



Ensure privacy, security, and accuracy



Vehicle ID

Ensure privacy, security, and accuracy Enable faster reconciliation and increase operational efficiency

Smart Contracts



Enables immutability, security and trust.

A robust, decentralized RUC system that can support secure, private, efficient and accurate transaction management processing that everyone can trust.

## Blockchain and Road User Charging (RUC)

Blockchain as the Foundation of RUC provides many operational advantages compared to a technically traditional RUC deployment.

- Agency Perspective
  - Enhances operational efficiency
  - Provides high Level data accuracy
  - Enables low cost of administrative burden
  - Builds trust between agencies for future data sharing objectives
- Drivers' Perspective
  - Ensures privacy, security and accuracy of user data, which builds confidence and helps ensure user acceptance and compliance
  - Provides an easy to use system requiring little user input, similar to current fuel tax.
  - Lower costs for drivers because of operational efficiencies on agency side

#### **Blockchain is the Future**

- Blockchain is ingenious in its methodology to build and maintain trust in a technical world where trust is a commodity that is challenging to cultivate and maintain.
- If there is no trust, there is no business.
- From our earlier examples: How do you trust that your product will ship once you have provided payment? How do you know that your payment will be sent once you ship the product? Currently third-party mediators, like a bank or PayPal, serve as the trust mechanism and cover your losses should the other party default, but at a cost to you.
- We firmly believe that with all the tools provided in the technology, blockchain deserves to be at the foundation of tomorrow's transportation and tolling industries.

## Future of the IBTTA Blockchain Working Group

#### • Future of the Working Group

- Continue to educate ourselves about the pros and cons and variations of blockchain to be better suited to evaluate and work to creatively solve industry problems.
- Resume the development of the Working Group lab environment with a functional demo of tolling interoperability using blockchain.
- Work to develop additional functional demos using blockchain and provide the industry with viable solutions to widespread technical challenges.
- Grow industry-wide relationships that promote knowledge sharing and the brainstorming of solutions to complex technical problems.
- Enhance the development of educational content to support the industry and its growing appetite for more detailed information related to blockchain.
- Questions?

## **Resources For Continued Learning**

**IBTTA Young Professional Council** 

• Join the YPC! <u>https://ypcouncil.com/</u>



"Tell me and I forget, teach me and I may remember, involve me and I learn." -Benjamin Franklin

Blockchain

- IBM What is Blockchain Technology? <u>https://www.ibm.com/topics/what-is-blockchain</u>
- Blockchain Working Demo <a href="https://andersbrownworth.com/blockchain/distributed">https://andersbrownworth.com/blockchain/distributed</a>
- Blockchain Working Demo Video 1 Blockchain 101 A Visual Demo Part 1 (YouTube)
- Blockchain Working Demo Video 2 <u>Blockchain 101 A Visual Demo Part 2</u> (YouTube)

Road Usage Charging

- OreGo RUC Program <u>https://www.oregon.gov/ODOT/Programs/Pages/OReGO.aspx</u>
- Utah RUC Program <u>https://rucutah.utah.gov/</u>
- California RUC Pilot Program <u>https://spendonauto.com/california-road-charge-pilot/</u>
- Road Usage Charge (RUC) | IBTTA <u>https://www.ibtta.org/road-usage-charge-ruc</u>



## **Upcoming Events**

Global Outlook: Forecasting Toll Revenues in a Time of Uncertainty

Tuesday, November 30, 2021 – 11:00am to 12:30pm ET

Presented by the IBTTA International Committee



