

**EMPLOYEES**

*\*as customers\**



What's a word to describe how you show up as a leader today?

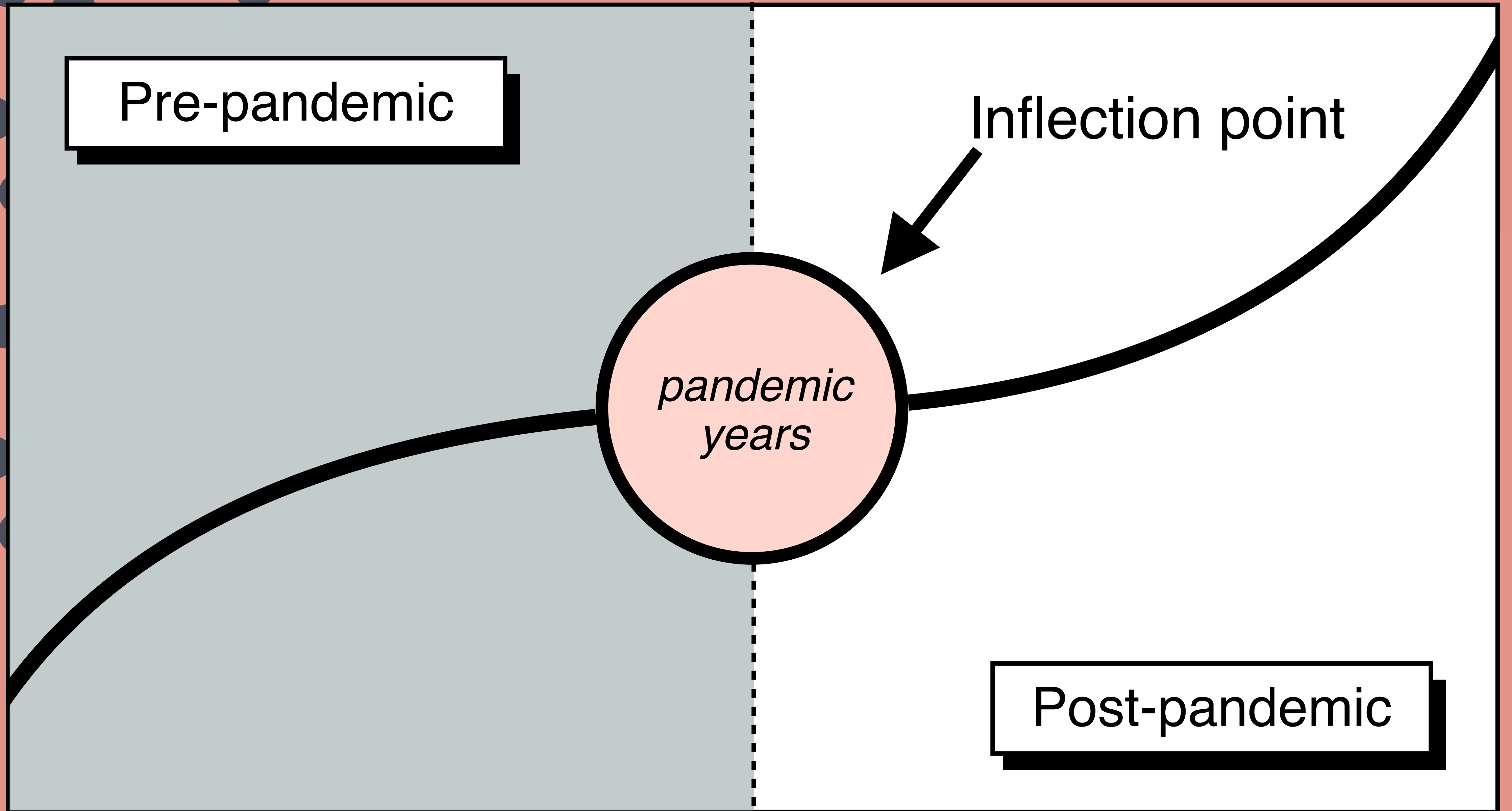


Pre-pandemic

Inflection point

*pandemic  
years*

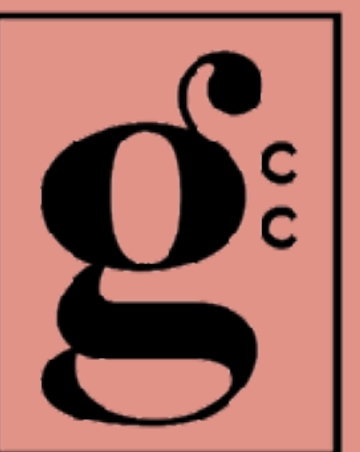
Post-pandemic



# The Great Reassessment



Heather Long, WSJ



**Flexibility**

*Value-based  
Work*

*People-First Leaders*

**Wellness**

AUTONOMY

**Mental health**



# *A Peak into the of Work*

**FUTURE**



# Gen Z

1996 - 2010

12 to 26 years old







**mark**  
@TheCatWhisprer



I legitimately have no idea what anybody under 30 is saying anymore.









# Gen Z

1996 - 2010

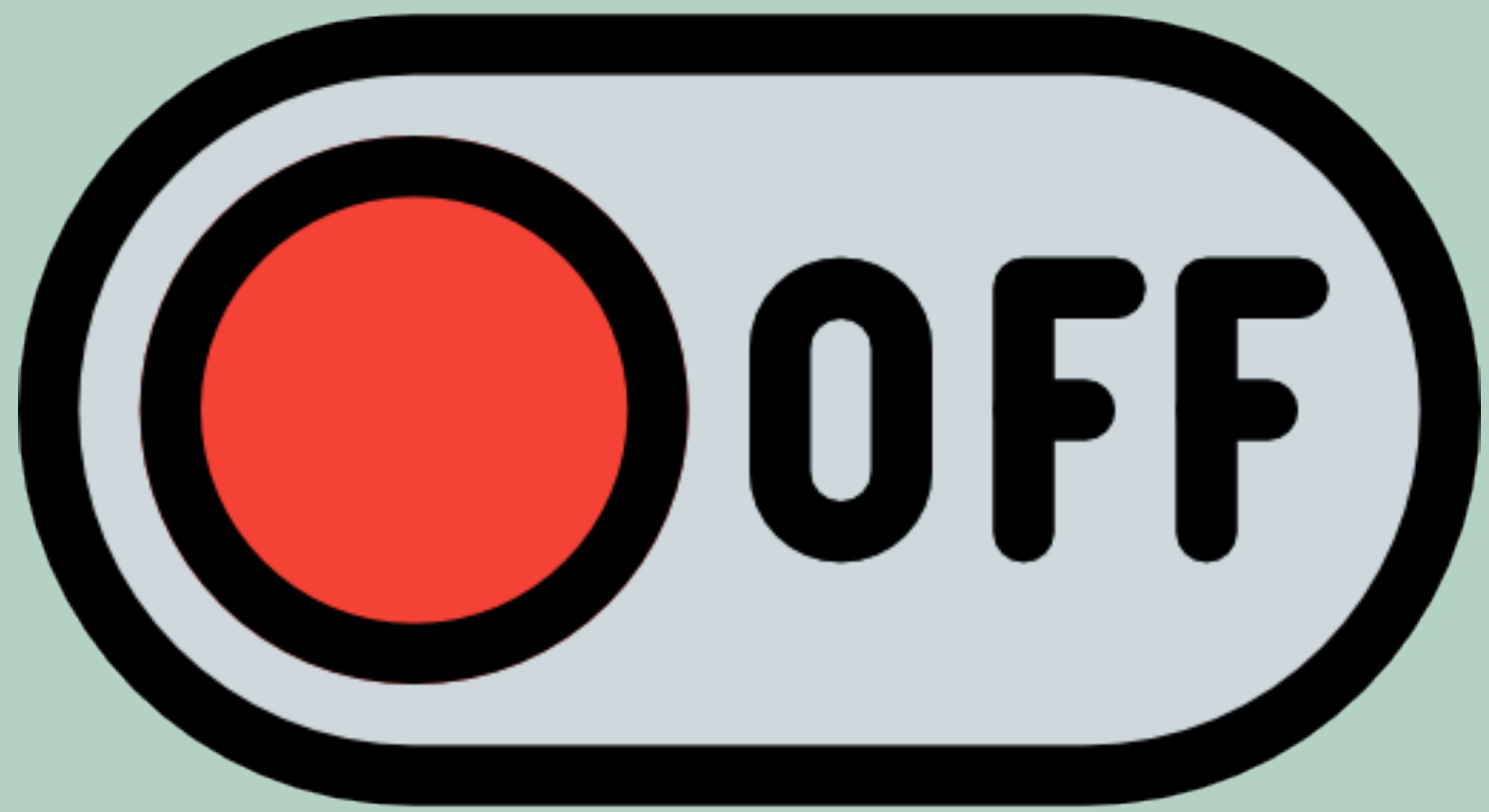
- ◆ Pragmatic
- ◆ Progressive
- ◆ Entrepreneurial

# Gen Z

1996 - 2010

# “Z is for Zoom?”

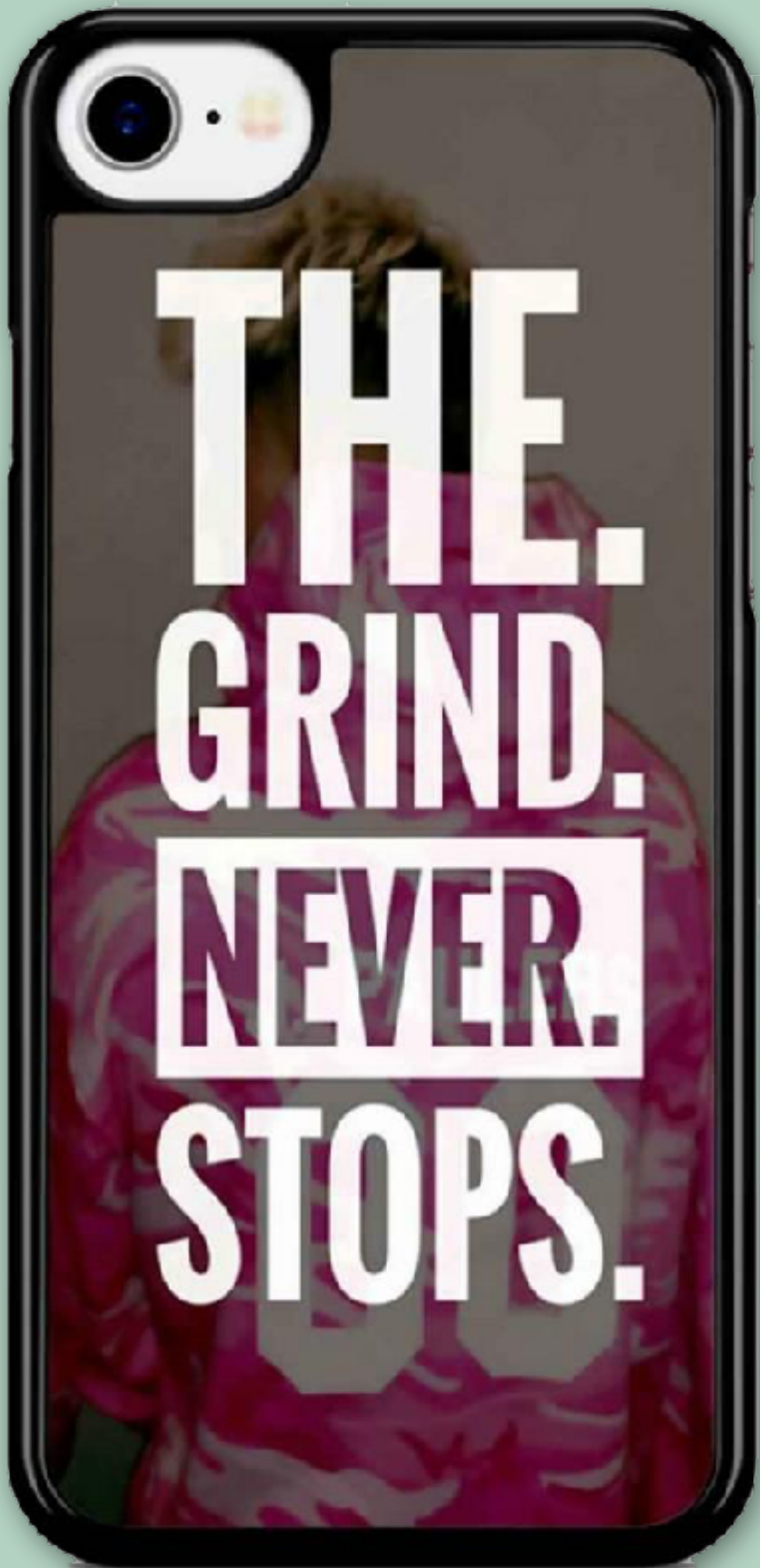
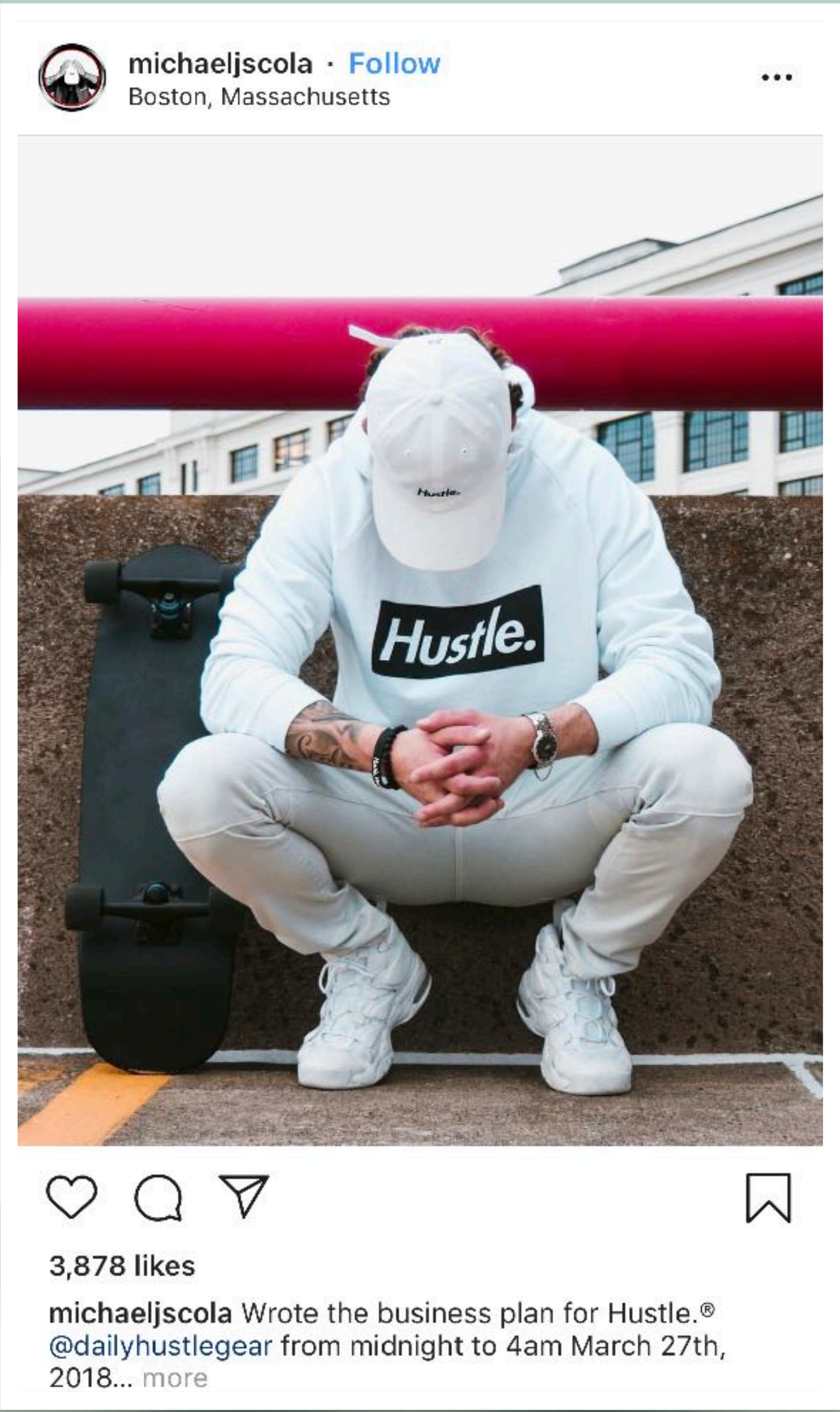




# Quiet Quitting







# Work-life harmony

*noun*

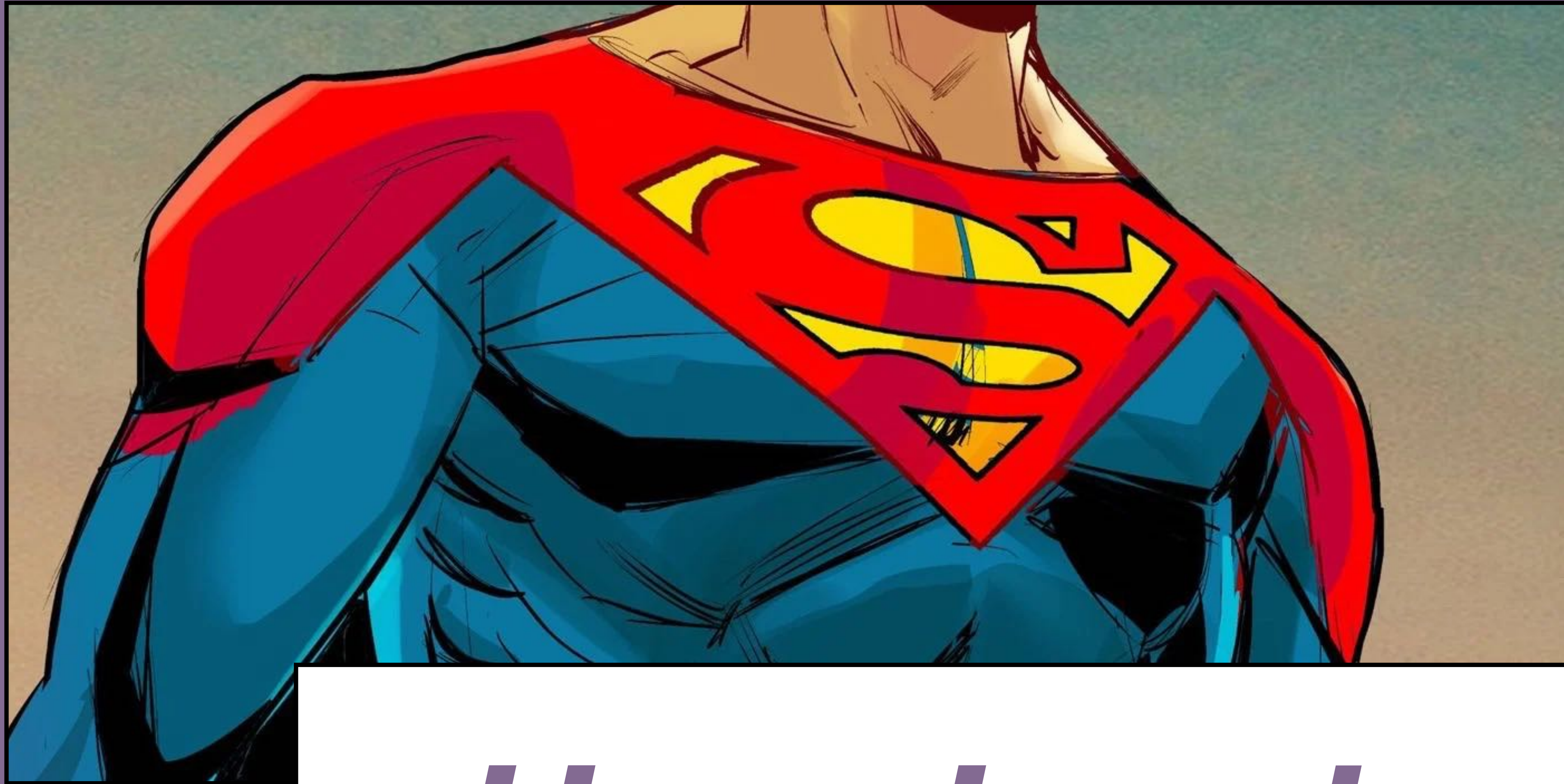
*\wɜrk laɪf 'hɑr-məni \*

The state of finding peace and ease between work and life, acknowledging that they are complementary forces.

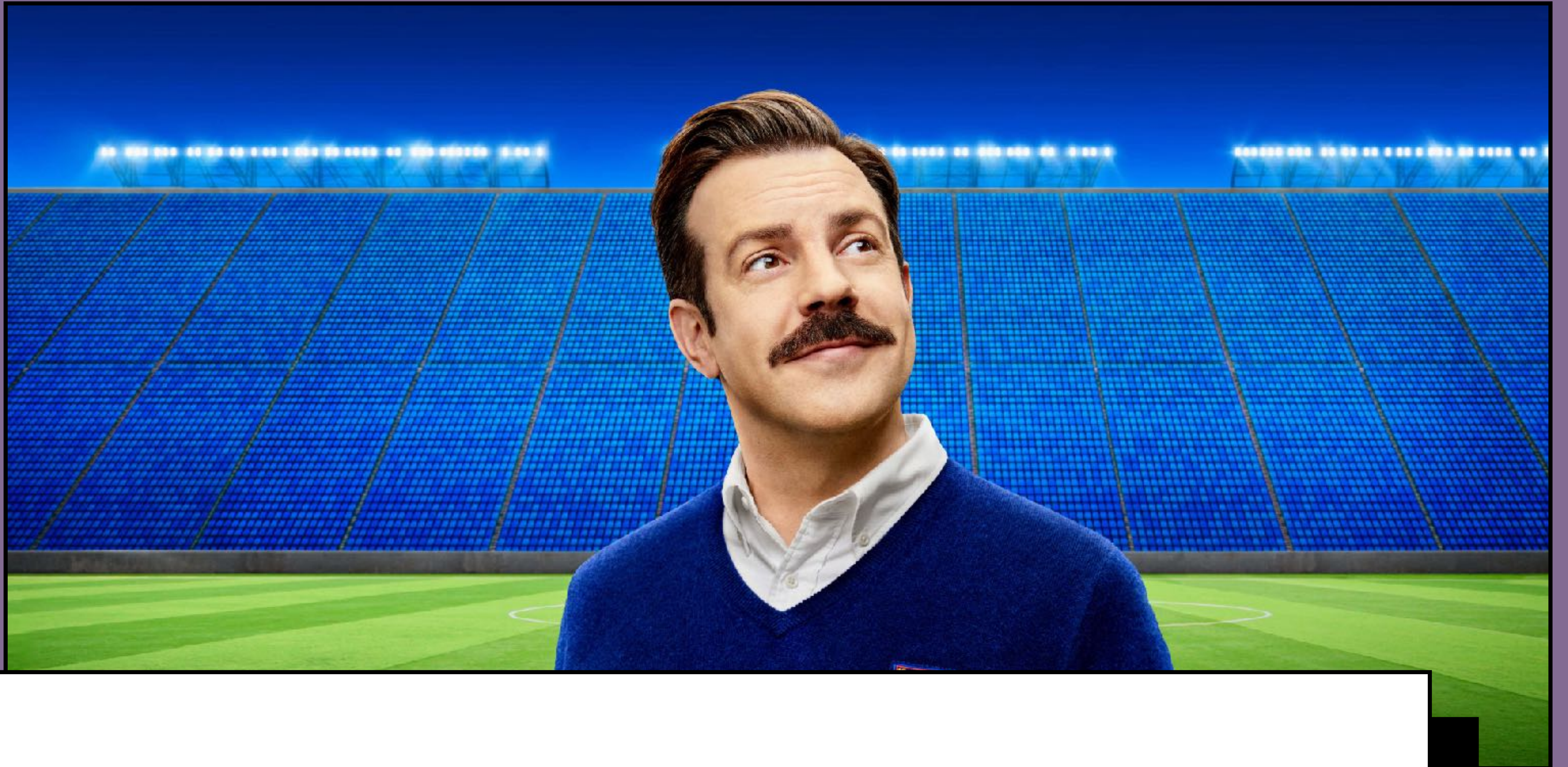


# ***COMPASSIONATE*** ***Leadership***

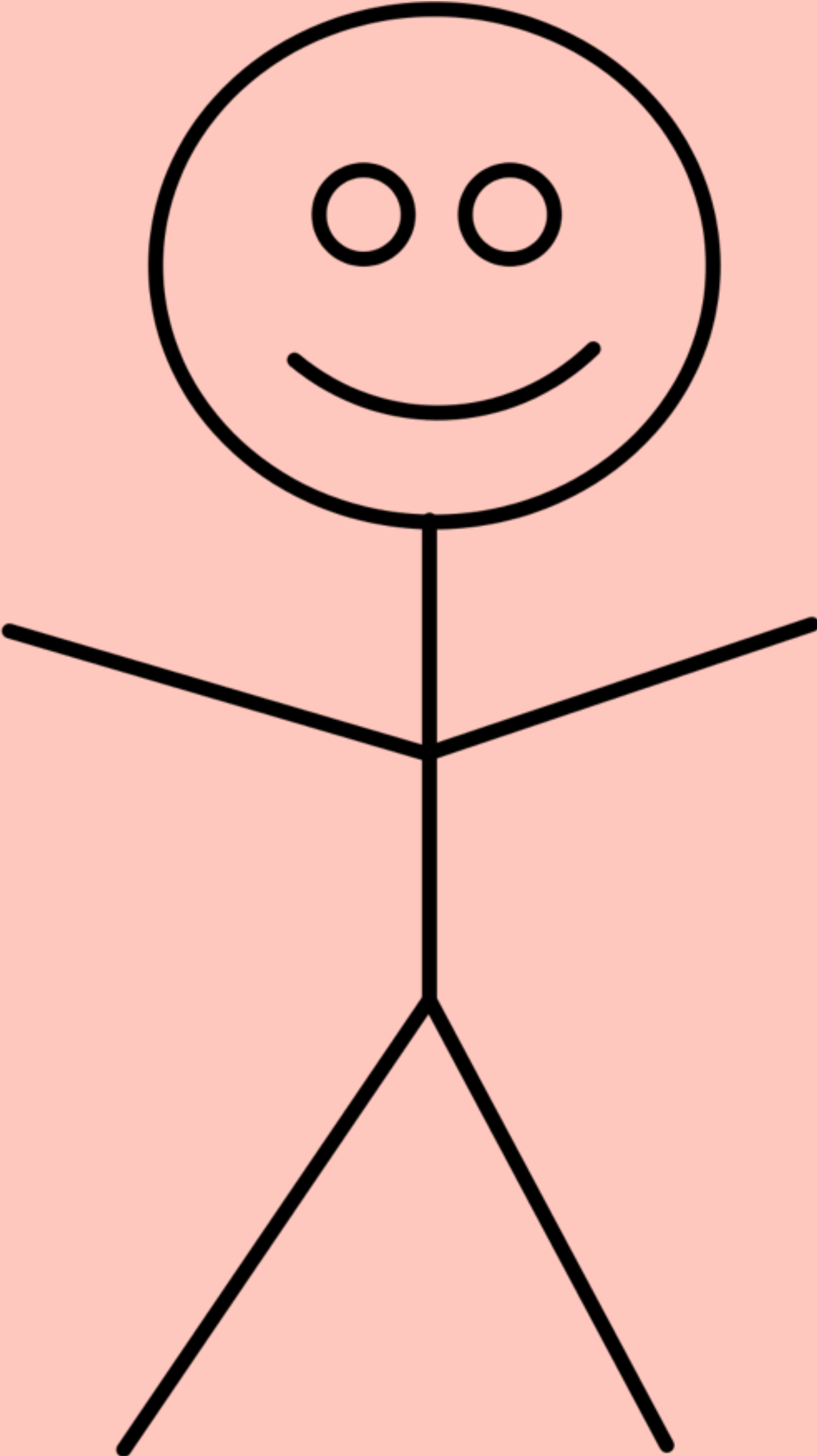




*Hero Leader*



*Compassionate Leader*





“Historically, pandemics have forced humans to break with the past and imagine their world anew. This one is no different. It is a portal, a gateway between one world and the next.”

Arundhati Roy  
*The Pandemic is a Portal*



Vulnerable

Authentic

Great Listener

Fun



Intentional

**WORK**

People Focus

Coach

Accessible

*Redefined*

Extends Grace

Seeks

Perspective

Compassionate

Offers

Accountability

Kind



*thanks!*

**g<sup>c</sup>c**

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