

Oklahoma Turnpike Authority
Request for Information
General Technology
Consultants

October 21, 2022



OKLAHOMA
Turnpike Authority

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1 Introduction

The Oklahoma Turnpike Authority (“OTA” or “Authority”) is seeking information and ideas from qualified professional technology consultants for professional services and expertise to assist the Authority in business operations related to toll-industry infrastructure and technology and the OTA’s electronic toll collection system and toll facility operations as set forth herein.

OTA may issue a future solicitation for General Technology Consulting Services; however, this Request for Information (“RFI”) is being issued to obtain information only, does not constitute a Request for Qualification (“RFQ”), a Request for Proposal (“RFP”), or any other solicitation document, nor does it represent a commitment or guarantee the issuance of such solicitations in the future. This RFI does not commit OTA to any specific form of procurement or to contract for any supply or service whatsoever. The Authority will not pay for any costs incurred in submitting a response to this RFI. **Responses to the RFI are due November 28th, 2022 at 2:00 pm (CST).**

2 Background

The Authority is an instrumentality of the State of Oklahoma and is authorized to construct, maintain, repair, and operate turnpike projects authorized by the Oklahoma State Legislature. Currently, the Authority operates and maintains eleven turnpikes. Turnpike lane configurations for the collection of tolls consists of the Authority’s Electronic Toll Collection System (“PIKEPASS”), License Plate Tolling (“PlatePay”) automatic coin machine, manual toll collection, and mixed configurations of each. The OTA is in the process of converting to cashless tolling. Currently the John Kilpatrick, HE Bailey, Kickapoo, Chickasaw, a portion of the Cimarron are cashless. By the end of 2022 the Creek Turnpike and the remainder of the Cimarron Turnpike will be converted and the Gilcrease will open as cashless. The Indian Nation, Muskogee, and Cherokee Turnpikes are scheduled to convert in 2023 and the Turner and Will Rogers Turnpikes in 2024. The Authority is also an active member of Central US Interoperability (CUSIOP) as well as an active participant in National Interoperability (NIOP). OTA currently has the capability to read three tag protocols: SEGO, 6c and TDM.

RFI Goals

The information gathered from this RFI may be used by the Authority to refine its approach and assist in the development of any RFQ or RFP that it may issue in the future. Please note that while a response to this RFI is not required for interested parties to participate in any resulting procurement process, the Authority encourages your response to this RFI.

OTA seeks information from professional technology consultants regarding the following criteria:

- 2.1 Experience in tolling and tolling technology or industry equivalent with relevant years of experience including:
 1. Procurement and contract support including RFI and RFP development
 2. Oversight of toll equipment installation, integration, and testing
 3. Contract technical compliance including toll lane audits

- 4. Engineering design support for toll collection system Experience in tolling and tolling technology
- 2.2 ITS Systems
- 2.3 Back Office Systems including point of sale
- 2.4 Road User Charging (RUC)

3 Consultant Information

Please include the information below in your RFI response. The submission should be concise and limited to no more than **25** pages, not including resumes (8 1/2 x 11” with no appendices). Graphic Illustrations may be on pages up to 11 x 17 in size but cannot include any other information. Written text not associated with the graphic will not be evaluated. All responses will have a 12-pitch font size minimum.

- 3.1 Company Profile: Provide a brief description of your organization, including your qualifications and experience.
- 3.2 Organization Contact: Provide the name, title, address, telephone number, and email address of the person to contact concerning your organization’s RFI response.
- 3.3 Description of Services: Describe your services and technologies that satisfy the criteria listed in Section 2 of this RFI. Include any supporting documents such as testimonials, brochures, or product sheets. Also include a description of all services offered that you have verifiable experience
- 3.4 Client List: List the current clients/agencies that you currently and previous have provided services. Provide a key point of contact, mailing address, email address, and phone number that OTA may use to request information about their experience.
- 3.5 Provide resumes and organizational chart for your professional technology consultants

4 Consultant Questions

Please respond to following with as much **relevant detail and insight** as possible (enter ‘N/A’ if a question is not applicable to your solution or organization). Each response should correspond to the question number. Answers may provide significant support in the preparation of a potential future RFQ or RFP solicitation. Please list the numbered question and then your response in your submission.

- 4.1 What is your organization’s experience with data encryption and data protection industry standards?
- 4.2 What is your organization's experience with (data) visualization, AI, and machine learning?
- 4.3 What is your organization’s experience with National Interoperability support?
- 4.4 What is your organization's experience with cashless tolling as it relates to back office, accounting/finance, marketing, and customer service?
- 4.5 What is your organization’s experience with Business Rule Management and Enhancement?
- 4.6 What is your organizations approach to project management?

- 4.7 How does your organization stay current with tolling technology?
- 4.8 How does your organization recruit and retain qualified employees?
- 4.9 Are there any new or innovative breakthrough technologies being applied to toll systems that your firm has experience?

5 Confidentiality and OTA Use of Information

It is not OTA's intent to require confidential or proprietary information or trade secrets be submitted in response to this RFI; however, respondents are hereby notified that all information submitted is subject to the Oklahoma Open Records Act, 51 O.S. §24A.1 et seq. and will be handled in accordance with applicable laws, regulations, and policies of the Authority. Should your response contain confidential information, such information should be clearly marked as confidential as well as your asserted basis for the claim of confidence. The Authority will make the final determination as to whether information is indeed confidential. Marking an entire response as confidential does not exempt it from the Oklahoma Open Records Act.

OTA shall consider all submitted response materials as OTA property. OTA shall have the right to use all ideas, concepts, or expertise that any response presents, unless a respondent claims confidentiality, as described above, or otherwise affirmatively notes an objection as part of its response. Notwithstanding copyright designations contained within responses, OTA shall have the right to reproduce and distribute responses internally and to OTA consultants for further consideration and potential development of a future solicitation.

6 Responses

Prior to submission of your response to this RFI, all interested parties are encouraged to send an email stating their intent and interest to participate in this RFI. This email should include contact information that would include an email address by November 9th, 2022 to Sue Daus sdauz@pikepass.com. Include "RFI General Technology Consultants 2022" in the subject line of the email. **Please ensure OTA receives the email.**

Please provide one (1) electronic copy of your response no later than November 28, 2022, 2:00 pm (CST). The electronic copy shall be in searchable PDF and submitted via email, file sizes are limit to 120MB anything larger would need to be zipped. **Please ensure OTA receives the email**. In the event you claim and have marked any portion of your response as "confidential" please provide one (1) additional electronic copy with the information claimed as confidential redacted therefrom.

Responses shall be delivered to the Response Submittal Contact listed below.

<p style="text-align: center;">Response Submittal Contact Oklahoma Turnpike Authority Attention: Sue Daus sdauz@pikepass.com</p>

7 Technology Consultant Presentations and Interviews

The Authority and its representatives may request presentations and interviews with select respondents. Presentation format, time limits, materials requested, etc., will be sent to all respondents with whom interviews are deemed appropriate. Respondents willing to participate in an interview are responsible for all costs associated with attendance. The presentations shall be conducted by Zoom. OTA reserves the right to interview any, all, or no respondents. These presentations and interviews will be scheduled in the months of December 2022, and January and February 2023.

8 RFI Questions

In connection with this RFI, interested firms should limit their contact with the OTA by communicating with David Machamer at (405) 425-3656. Email address dmachamer@pikepass.com At its option, the Authority may elect to follow up directly with respondents with more detailed questions or to clarify responses.