



### **Our firm**

Fagan Consulting, LLC is a highly experienced veteran-owned operations and toll systems consulting firm that efficiently delivers practical, actionable approaches to mobility solutions for our customers. Fagan Consulting provides all aspects of tolling systems procurement, design, implementation oversight, leadership, and support. We built a company that offers challenging projects allowing our team members to make lasting and direct differences for our clients.

For more information about services we provide, please visit our website:

<http://www.faganconsulting.com/Services.html>

### **Our need**

#### *Toll Systems Audit Specialist – United States*

We seek to bring on a toll systems audit consultant with a high-level familiarity of computer systems and competency in mathematics and Microsoft Excel and Word. The position helps gather traffic data and compares that data with toll systems reporting to give agencies and integrators insight into the performance of their toll collection systems. The position works from home and will support toll authorities throughout the United States, with possible periodic travel as required.

The work areas vary and generally revolve around the assessment of roadside and back office toll collection systems. Key tasks include:

- Compare traffic video and other transaction data with host system reports
- Support system testing and auditing
- Assist in drafting testing and audit reports for customers, including recommendations for corrections
- Attend maintenance meetings with contractors
- Deploy and recover video equipment roadside for optimal transaction capture

Familiarity with the following are desirable but not required:

- MS Access
- R-script
- SQL-Server
- HTML

Previous toll industry experience is not necessary. Our firm offers services that include assisting both new and well-established toll authorities with tolling system procurements, operational oversight, process improvement, audit of existing systems, strategic planning, etc. This position is an entry into the multi-billion dollar electronic toll collection industry with numerous paths for growth.

### **Personality**

We understand that what we do is not for everyone. Some critical traits we look for include:

- 100% self-starter
- Leader
- Excellent people skills
- Effective communicator both verbally and in writing



- Independent
- Critical thinker and analytical person
- Well organized to juggle multiple tasks simultaneously
- Highly productive when busy cycles arrive

#### **Benefits**

- We pay employees' health and dental insurance costs
- We offer competitive salaries and paid time off
- We offer a 401k retirement plan with company contributions
- We provide a laptop and the software you need
- We reimburse expenses related to approved certifications and continuing education
- Team members have opportunities to attend conferences to further industry knowledge and exposure
- We have the flexibility and lack of bureaucracy that you would expect in a small company

#### **Is this your opportunity?**

The partners of Fagan Consulting have built this company believing that it must have the culture of an organization where they would enjoy being employees. They continually strive to make that a reality, and the satisfaction and engagement of our team reflect those efforts.

Our team of more than twenty consultants perform essential work for customers in numerous agencies in various states. Our client list continues to expand, and as a result, we seek talented, motivated people. If you feel this is an opportunity for which you are qualified, and the 'fit' seems right, please send questions or a resume and cover letter to us at [careers@faganconsulting.com](mailto:careers@faganconsulting.com). Include in the subject "FC-Audits".