

JOB DESCRIPTION

Job / Position Title:	Manager / Head – QA	Job Category:	Managerial
Department/Group:	Technology	Job Code	QAH /01/2018
Location:	Dallas, TX, US and Hyderabad , India	Position Type:	Full Time Role
Designation / Grade	IT - Testing	Reporting to	VP - Technology

Role Purpose:

Provide guidance and support for technical and business staffs while directing quality assurance efforts to design, write, and execute quality assurance plans for new and modified application software. Interact with development staff to influence and coordinate the implementation of quality practices and procedures and will gather pertinent information to build (or oversee the building of) test cases and plans that will ensure all software development meets design specifications, company standards, and end-user/product requirements. The QAH will communicate with Technical Project Manager's / Pod managers regarding testing tasks, metrics reporting, and problem determination and resolution.

Job Description

- Streamline processes across all programs and define quality gates across SDLC
- Should be thorough in process definition / improvement / gap analysis
- Look at various contracting models and suggest alternatives as needed
- Ability to manage multiple stakeholders.
- Experience in building automated testing practices as well as Performance & Load testing practices the key goal is to cut down the test execution time for each iteration.
- Improve test quality and effectiveness by working with Development and Program Management to prevent problems and to make the product more testable.
- Works with Product managers \PMO to resolve schedule, resource, cost, quality trade-offs with quality and business objectives.
- Acts as a node of communication between the team and rest of the internal and external organization.
- Cooperates with other managers in the organization to maximize the success of the Independent Test Practice.
- Expertise with testing tools and methods in order to perform user acceptance testing
- Extensive experience with the definition and implementation of automated testing framework and process.
- Strong ability to lead process enhancement activities for development, training, metrics and assurance
- Ability to produce quality metrics / reports to determine quality levels within a project to senior stakeholders

Required Skills / Experience

- Ability to work independently on multiple projects & own the responsibility
- Hands-on and ability to mentor and train the testing team and bring up the capabilities of entire QA team
- Strong teamwork skills and the ability to communicate with all management levels
- Excellent communication and persuasion skills to be a strong advocate for quality
- Ability to multi-task effectively.
- Bachelor Degree in information systems or business-related field, or equivalent work experience required.
- Excellent verbal and written communication skills and attention to fine details
- Experience working with global teams located onshore and offshore
- High degree of problem solving skills to resolve problems in a multi-product/service

- CQA/CSTE certification a plus
- Experience with Testing tools - Optimal Trace, QA Director, Track Record and Test Partner.

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